

CCP Troubleshooting Upgrade 2.0.0

## Upgrade Troubleshooting

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# CLOUDERA

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# Troubleshooting

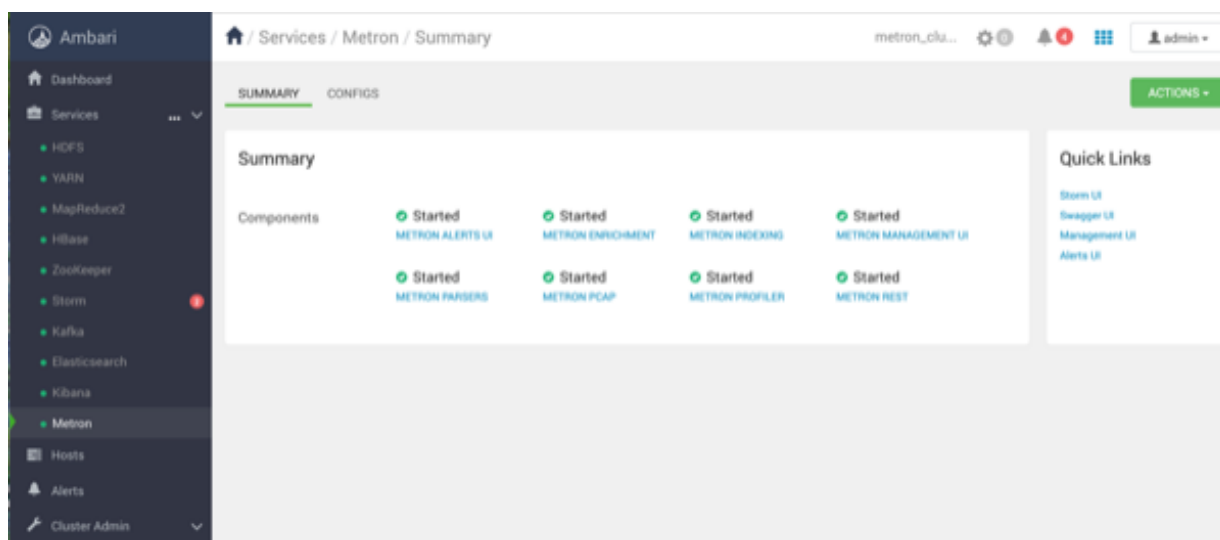
If you run into issues with your upgrade use the following troubleshooting tips to identify and resolve those issues.

## Checking the Status of the Parsers

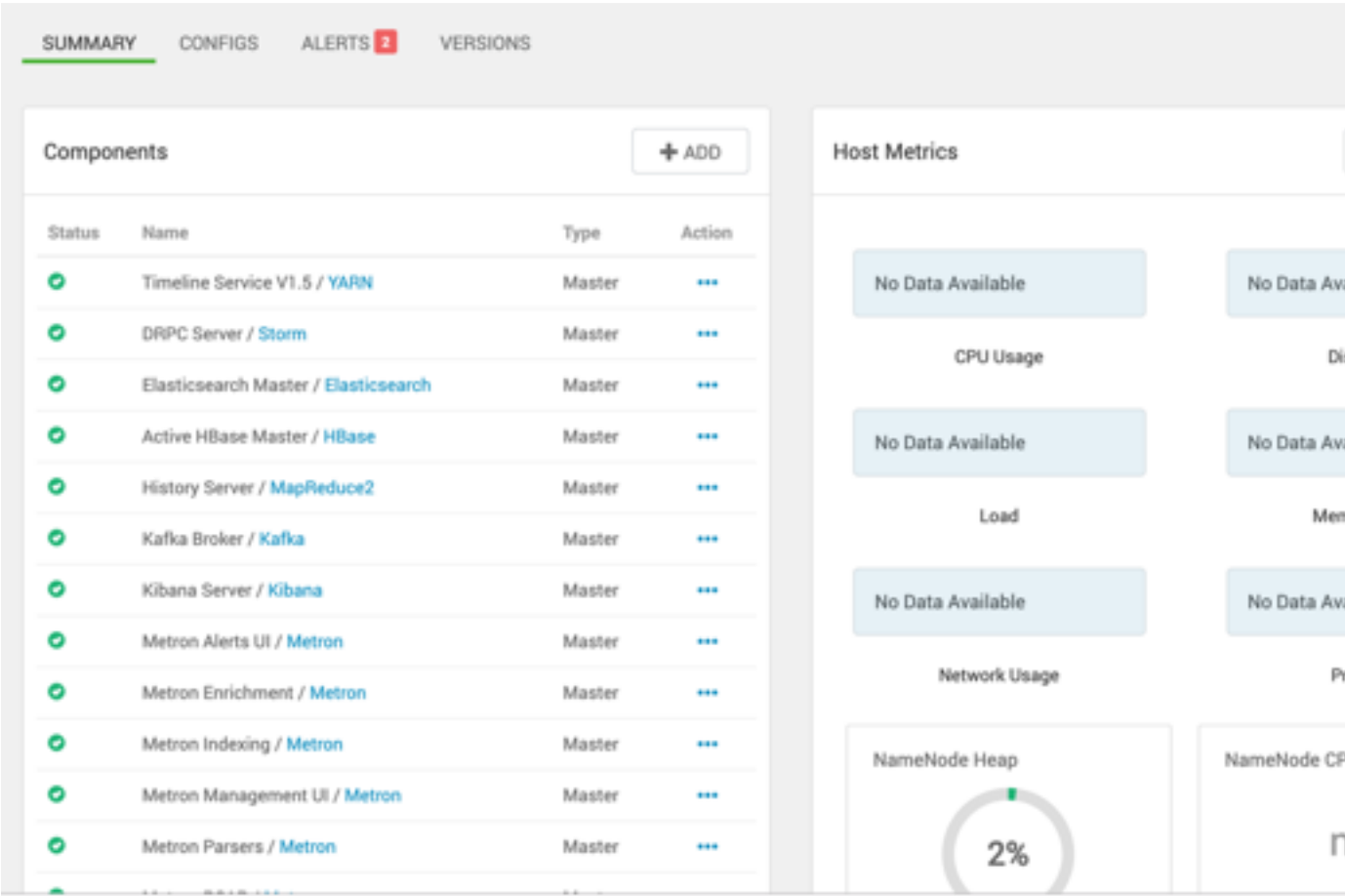
If your parsers do not restart, you can use Ambari to check the status of the parsers and restart them.

### Procedure

1. From Ambari, click Metron in the Services panel and make sure you've selected the **SUMMARY** tab.



2. Click **METRON PARSERS** in the list of **Components**.  
Ambari displays a list of **Components**.



- 3. Click the parser node you want to start, then, in the Action column, choose **Restart**. Click **OK** in the **Confirmation** dialog box.
- 4. Ambari displays a Background Operations dialog box that indicates the status of the restart.