

# Monitoring End to End Latency Using Streams Messaging Manager

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The Cloudera logo is displayed in a bold, orange, sans-serif font. The word "CLOUDERA" is written in all caps, with a stylized 'E' that has a horizontal bar extending to the right.

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## End to End Latency Overview

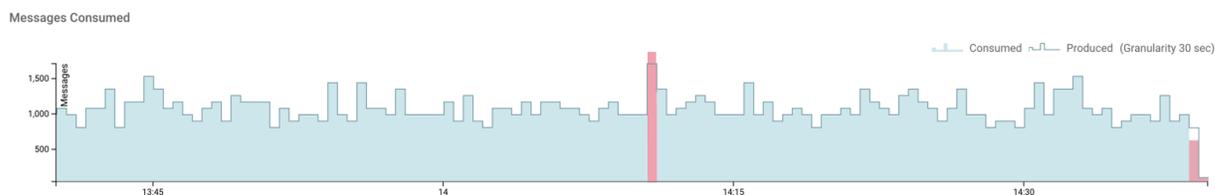
Latency is the time taken by a consumer to consume a message that is produced in a topic.

You can use SMM UI to monitor end-to-end latency in topics. Use the latency feature to achieve the following goals:

- Verify whether end-to-end processing time SLAs are met.
- Identify slow or lagging consumers.
- Verify whether messages are overconsumed or underconsumed.

You can find details about the number of messages produced in a topic, the number of messages consumed from a topic, and latency details during the consumption of the messages in the following two graphs in the SMM UI:

- **Messages Consumed.** The graph provides you the overall produced message count and consumed message count across all the consumer groups for a topic within the selected time range. Any discrepancy in the produced and consumed message count is highlighted in red.



In the preceding image, the linear formation represents the number of messages produced in last one hour, and the filled area represents the number of messages consumed in last one hour with a granularity of 30 seconds. The blue area signifies that all the produced messages are consumed. The red area represents a discrepancy in the produced and consumed message count and can either mean that messages are overconsumed or underconsumed.

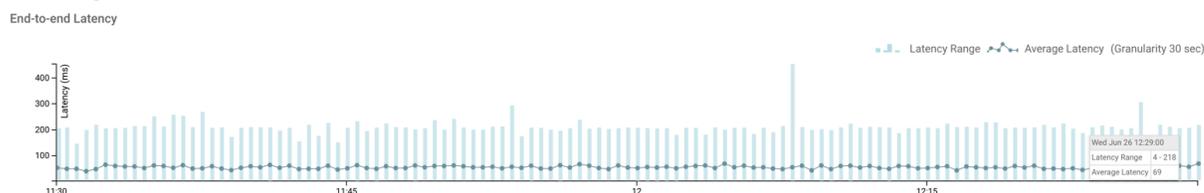
In the image, there are two red areas. The first red area, from the left, indicates that the number of consumed messages is more than the number of produced messages. This represents an overconsumption of messages which can occur when a consumer group offset is reset to an older offset to reprocess messages, or when producers or consumers are shut down in an unclear manner.

The last red area indicates that the number of consumed messages is less than the number of produced messages. This represents an underconsumption of messages which can occur when the consumer group offset is set to a newer offset causing the consumer group to skip processing some messages.

The far right section of the graph shows the current processing window where consumers are still consuming the produced messages. Therefore this area is expected to be marked red and indicates an underconsumption of messages.

All other areas in the image are blue, which indicates that all the produced messages are consumed.

- **End-to-end Latency.** The End-to-end Latency graph provides you the details of the latency range and average latency in consuming the messages, which are produced in a particular topic, in milliseconds within the selected time range.



In the above image, the vertical lines represent the latency range, and the dotted line represents the average latency in consuming the produced messages in last one hour with a granularity of 30 seconds. You can see that at

12:29:00 hours on Wed Jun 26, the latency range was between 4 - 218 milliseconds and the average latency was 69 milliseconds.



**Note:** You can also create alerts to receive notifications based on the conditions that you configure in the alert policy for monitoring latency in your system. For more information about creating alerts to monitor latency, see the *Managing Alert Policies* guide.

## Granularity of Metrics

SMM uses the REST API to display metrics. All the metrics are available for querying at two different granularities: 30 seconds and 15 minutes. The metrics are pre-aggregated for the defined buckets. Depending on how long the data is queried, granularity and varying dimensions of the topic, partition, consumer group ID and client ID, the data is calculated and rendered as JSON. Go through the following details before you start monitoring latency using SMM:

- When you select a period newer than current time by 24 hours, the data is retrieved from REST server with metrics granularity of 30 seconds.
- When you select a period older than current time by 24 hours, the data is retrieved from REST server with metrics granularity of 15 minutes.
- SMM UI polls the API for updates periodically (every 30 seconds if the selected period is newer than current time by 24 hours and every 15 minutes otherwise).
- By default, the 30 seconds granularity metrics are stored for 24 hours and the 15 minutes granularity metrics are stored for 2 weeks.

For information on REST APIs used in SMM, see the *REST API Reference* guide.

## Enabling Interceptors

Interceptors publish the metrics to Kafka periodically. Metrics include counts on the producer side, and count, average latency, minimum and maximum latencies on the consumer side.

You need to enable interceptors for consumers, producers, and KafkaStreams applications to enable SMM to fetch the metrics. If you do not enable the interceptors, you can not see any metrics in SMM.

### Steps to Enable Interceptors in your Application

Add the following jar to the classpath of the application or as a dependency in the application:

```
<dependency>
  <groupId>com.hortonworks.smm</groupId>
  <artifactId>monitoring-interceptors</artifactId>
</dependency>
```

### Steps to Enable Consumer Interceptor

Perform the following steps to enable consumer interceptor:

1. Add the `interceptor.classes` property to consumer configuration that gets passed to the `KafkaConsumer` constructor.
2. Configure the `client.id` property as follows:

```
KafkaConsumer<Integer, String> createKafkaConsumer(String bootstrapServers, String groupId, String clientIdentifier) {
    Properties properties = new Properties();
    properties.put(ConsumerConfig.BOOTSTRAP_SERVERS_CONFIG, bootstrapServers);
```

```

        properties.put(ConsumerConfig.KEY_DESERIALIZER_CLASS_CONFIG, "org.ap
ache.kafka.common.serialization.IntegerDeserializer");
        properties.put(ConsumerConfig.VALUE_DESERIALIZER_CLASS_CONFIG, "org.a
pache.kafka.common.serialization.StringDeserializer");
        properties.put(ConsumerConfig.GROUP_ID_CONFIG, groupId);
        properties.put(ConsumerConfig.CLIENT_ID_CONFIG, clientIdentifier);
        //Add ConsumerInterceptor like this
        properties.put(ConsumerConfig.INTERCEPTOR_CLASSES_CONFIG,
            "com.hortonworks.smm.kafka.monitoring.interceptors
.MonitoringConsumerInterceptor");

        return new KafkaConsumer<Integer, String>(properties);
    }

```



**Note:** We recommend you to configure the `client.id` property. It helps in identifying the consumer instance. If you do not configure it, the latency metrics fetch the default consumer ID.

### Steps to Enable Producer Interceptor

Add the `interceptor.classes` property to producer configuration that gets passed to the `KafkaProducer` constructor, as follows:

```

KafkaProducer<Integer, String> createKafkaProducer(String bootstrapServers)
{
    Properties properties = new Properties();
    properties.put(ProducerConfig.BOOTSTRAP_SERVERS_CONFIG, bootstrapServers
);
    properties.put(ProducerConfig.KEY_SERIALIZER_CLASS_CONFIG, "org.apach
e.kafka.common.serialization.IntegerSerializer");
    properties.put(ProducerConfig.VALUE_SERIALIZER_CLASS_CONFIG, "org.apac
he.kafka.common.serialization.StringSerializer");
    //Add ProducerInterceptor like this
    properties.put(ProducerConfig.INTERCEPTOR_CLASSES_CONFIG,
        "com.hortonworks.smm.kafka.monitoring.interceptors.Monito
ringProducerInterceptor");

    return new KafkaProducer<Integer, String>(properties);
}

```

### Steps to Enable Interceptors in KafkaStreams Applications

Add the `producer.interceptor.classes` and `consumer.interceptor.classes` properties to Kafka Streams configurations, as follows:

```

void startKafkaStreams(StreamsBuilder builder) {
    KafkaStreams kstreams = new KafkaStreams(builder.build(), getKafkaStrea
msConfiguration());
    kstreams.start();
}
Properties getKafkaStreamsConfiguration() {
    Properties config = new Properties();
    config.put(StreamsConfig.BOOTSTRAP_SERVERS_CONFIG, bootstrapServers);
    config.put(StreamsConfig.APPLICATION_ID_CONFIG, appId);
    config.put(StreamsConfig.CLIENT_ID_CONFIG, clientId);

    //Add producer interceptor like this
    config.put(
        StreamsConfig.PRODUCER_PREFIX + ProducerConfig.INTERCEPTOR_CLAS
SES_CONFIG,
        "com.hortonworks.smm.kafka.monitoring.interceptors.MonitoringPro
ducerInterceptor");
}

```

```
//Add consumer interceptor like this
config.put(
    StreamsConfig.CONSUMER_PREFIX + ConsumerConfig.INTERCEPTOR_CLASSES_CONFIG,
    "com.hortonworks.smm.kafka.monitoring.interceptors.MonitoringConsumerInterceptor");

return config;
}
```



**Note:** MonitoringProducerInterceptor publishes the producer metrics to the "\_\_smm\_producer\_metrics" topic and MonitoringConsumerInterceptor publishes the consumer metrics to the "\_\_smm\_consumer\_metrics" topic from their respective client applications. So if Authorization is enabled on kafka cluster, ensure that your client applications have access to the aforementioned topics.

## Monitoring End-to-end Latency

### About this task

Perform the following steps to monitor end-to-end latency in the SMM UI:

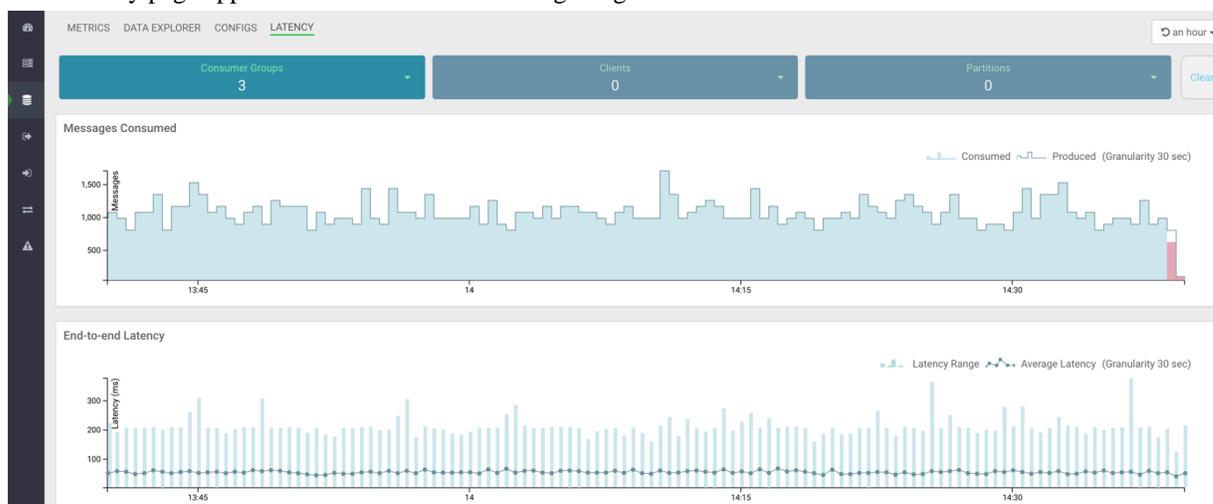
### Procedure

1. Go to Topics in the SMM UI.
2. Select the topic you want to verify the details about.
3. Click the Profile icon  beside the topic you select.

This takes you to the Metrics page where you can find the Messages Consumed and End-to-end Latency graphs along with other topic details. On the Metrics page, these two graphs provide you an aggregated result of latency and count of consumed messages across all consumer groups.

4. To verify the details by individual consumer groups, clients, and partitions, go to the Latency tab.

The Latency page appears as shown in the following image:



The Latency view gives you a powerful snapshot of the end-to-end latency scenario: number of consumer groups for a topic, number of clients inside a particular consumer group, and number of partitions in a topic along with the Messages Consumed and End-to-end Latency graphs.

5. Select any consumer group from the Consumer Groups drop-down, as shown in the following image:



In the image, group10 consumer group is selected. The Latency tab displays that there are 3 clients in the group10 consumer group, and 10 partitions are available in the topic.

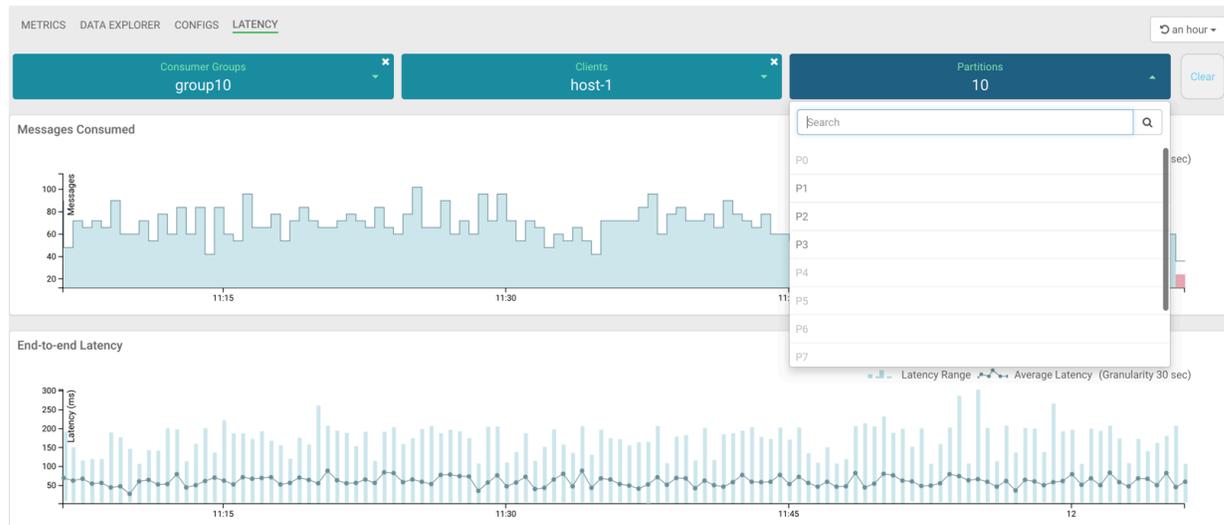
6. Select any client from the Clients drop-down, as shown in the following image:



In the image, host-1 client is selected. At this instance, the Messages Consumed and End-to-end Latency graphs display data for only the host-1 client. Here you can monitor the number of messages produced, number of messages consumed, latency range, and average latency for host-1 only. Hover your mouse over the graphs and get data at any point of time in the selected time range. You can see in the Messages Consumed graph that host-1 consumed all the messages that are produced and actively consuming data at the latest time. You can see in the End-to-end Latency graph that the latency range and average latency are under 250 milliseconds.

- To get details about the partitions from where host-1 is consuming data, click Partitions.

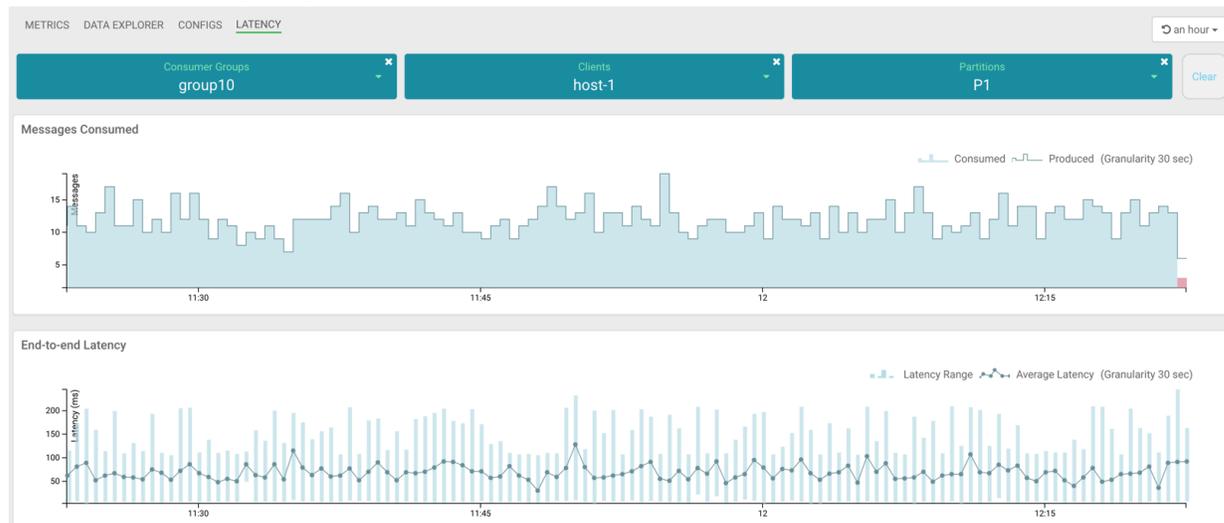
The list of partitions in the topic appears, as shown in the following image:



In the image, you can see that host-1 is consuming data from 3 partitions: P1, P2, and P3. Other partitions are inactive for host-1.

- Select any active partition from the list.

The Latency tab displays the transaction details between host-1 and the selected partition (for example, P1), as shown in the following image:

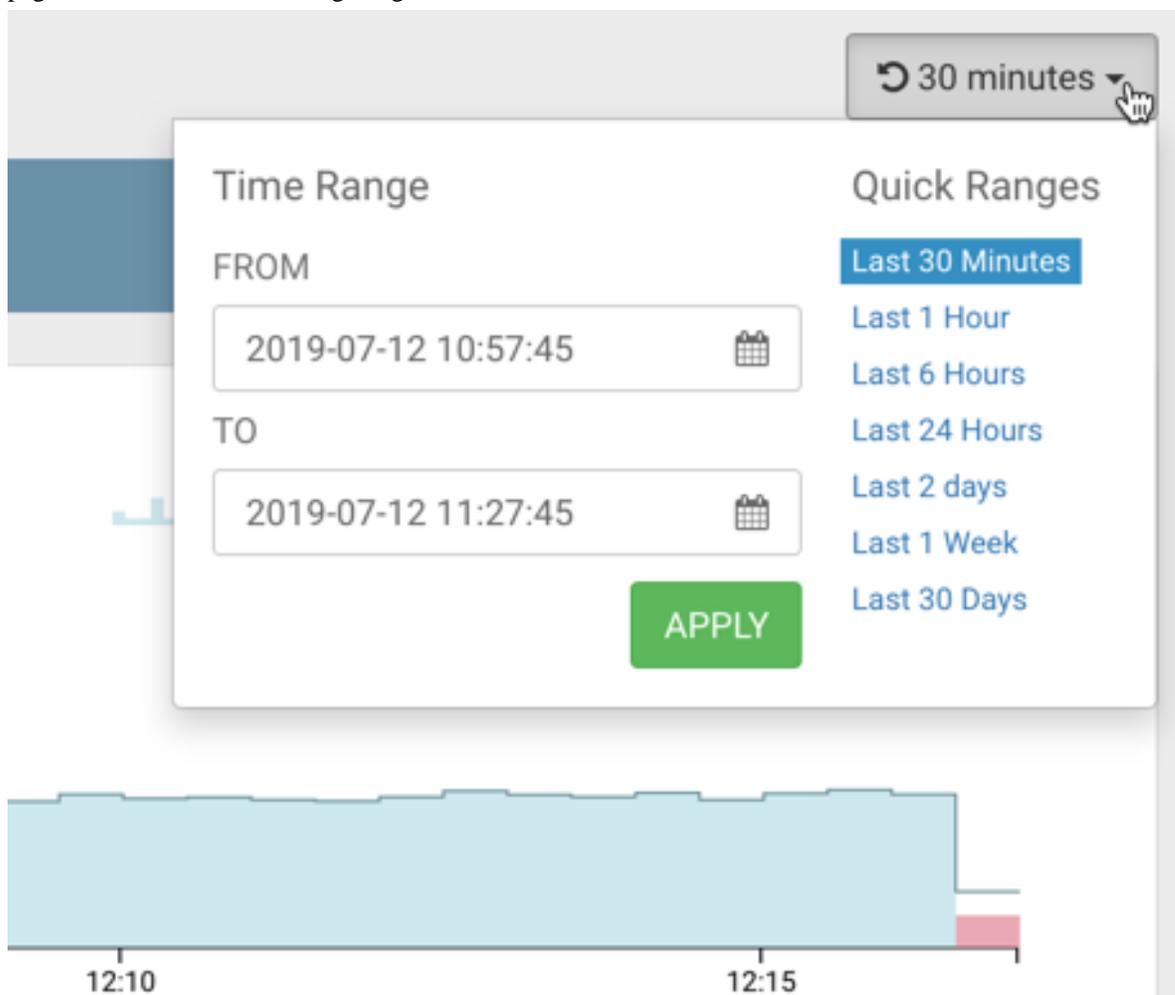


Now you have got details for host-1 client. Likewise, you can fetch details for other clients.

- Follow steps 6 through 8 to fetch data for all other clients.

10. Follow steps 5 through 8 to fetch data for all other consumer groups.

- To clear all the selections at once, click the Clear button at the top-right corner of the page.
- To clear selection for Consumer Groups, Clients, or Partitions, click the delete icon located on each drop-down.
- To select a different time range, use the Time Range and Quick Ranges options at the top-right corner of the page, as shown in the following image:



## End to End Latency Use Cases

Let us walk through how SMM can answer some questions for a Platform Operations user:

### Use Case 1: Verify whether end-to-end processing time SLAs are met.

A service-level agreement (SLA) is a commitment between a service provider and a service user. Particular aspects of the service are agreed between the service provider and the service user. The most common component of SLA is that the services should be provided to the user as agreed upon in the contract. For example, you agreed upon an average latency value and a maximum latency value for message consumption with Cloudera. Therefore, after a producer produces messages, if the messages take the agreed amount of time to be consumed by consumers, the SLA would be met.

1. Go to Topics in the SMM UI.
2. Select the topic you want to verify the details about.

3. Click the Profile icon beside the topic you select.
4. Check the latency graph and see if the average and maximum latencies are as expected.
5. If the latencies are not as expected, go to the Latency tab.
6. Check whether the number of clients is as expected. If not, then you might want to check the missing client instance.
7. If the number of clients are as expected, then check if there is any spike in the message count. Select a period of 1 week in the Time Range pane and see if there is a surge in incoming messages that could explain the time SLA violation.
8. If the time SLA appears to be breached even after all the checks turned positive, go to Use Case 2.

### **Use Case 2: Identify slow or lagging consumers.**

A stream based application flow involves application polling for messages, fetching and processing the messages, performing an optional blocking operation like interacting with database or local file system and then application polling for the messages again. However, the delay due to message processing, system bottleneck, or external bottleneck might become very long in some scenarios and you might want to understand which of the process instances is facing issues.

1. Go to Topics in the SMM UI.
2. Select the topic you want to verify the details about.
3. Click the Profile icon beside the topic you select.
4. Go to the Latency tab.

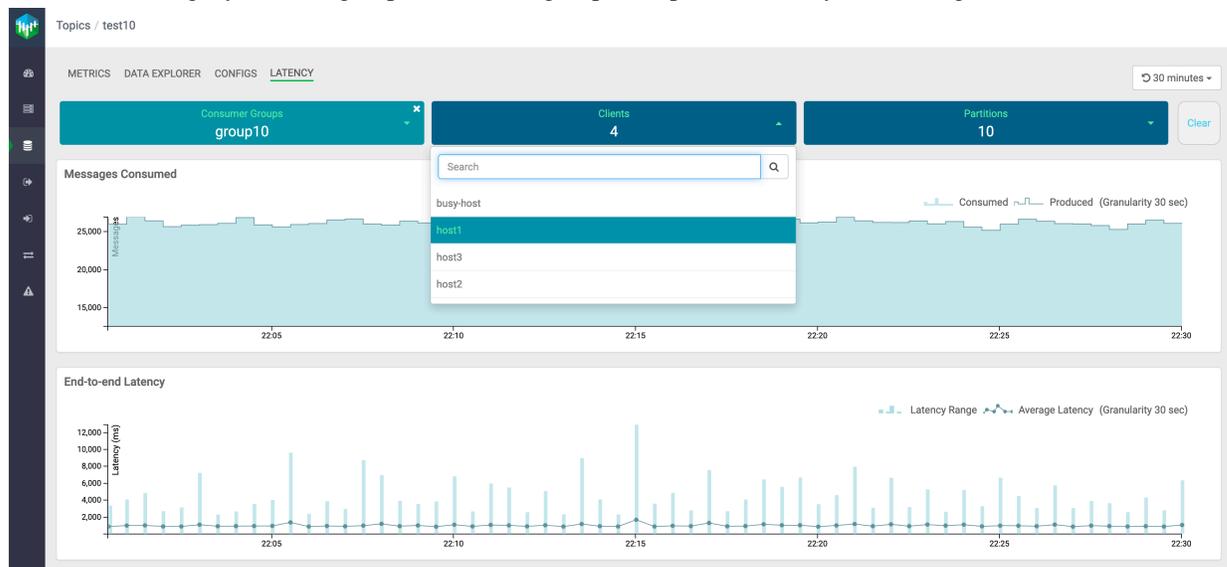
5. After you select a group, inspect the latency and message counts for each client.

This could lead you to the slow consumer.

Let us walk through an example.



In the above image, you select group10 consumer group to inspect the latency and message counts for each client.



In the above image, you see the list of active clients for group10: host1, host2, host3, and busy-host. Now you need to select each client and inspect the latency and message counts.



In the above image, you can see that host1 consumed all the messages produced, and the average latency and latency range are under a good range.



In the above image, you can see that host2 consumed all the messages produced. Also, there are few spikes in latency range, but the average latency is under a good range.



In the above image, you can see that host3 consumed all the messages produced. Also, there are occasional spikes in latency range, but the average latency is under a good range.



In the above image, you can see that busy-host consumed all the messages produced. There are frequent spikes in latency range, and both latency range and average latency are high. Hence, busy-host is the slow consuming client.

It is possible that all the clients are experiencing longer latencies. This could imply that there is a common bottleneck. For example, clients are interacting with external store over network and having delays in consuming the messages due to network issues.

If there is a single client that is experiencing slowness, you must check the message counts for other clients, and system parameters like CPU and memory.

This addresses your need to identify the slow consuming application.

**Use Case 3: Verify whether messages are overconsumed or underconsumed.**

There could be an overconsumption of messages. This might occur due to the following reasons:

- If the producers and consumers are shut down in an unclean manner or the producers and consumers went down in an unexpected manner. For example, Kafka producer produced some messages but it shut down before the

producer received any acknowledgement from the broker. Similarly, Kafka consumer consumed a few messages but got shut down before it could commit the offset at this latest point.

- If the consumer is reset to an older offset (reprocessing scenarios).

If the consumer is reset to a new offset (real-time application requirement), there could be an underconsumption of messages. There could be over or under consumption of messages if the cluster is in an unhealthy state.

1. Go to Topics in the SMM UI.
2. Select the topic you want to verify the details about.
3. Click the Profile icon beside the topic you select.
4. Go to the Latency tab.
5. After you select a group, inspect the produced message and consumed message counts for each client in Messages Consumed graph.

This helps you to verify whether the consumers are consuming all the messages that are produced in a topic. You might also identify occurrences of any overconsumption or underconsumption of messages.



In the image, you can see that for group10 consumer group, there are three red spikes in the Messages Consumed graph.

The first spike, from the left, indicates that the number of consumed messages is more than the number of produced messages. So, this is an overconsumption of messages.

The second and the third spike indicate overconsumption of messages followed by an underconsumption of messages.