

# Cloudera Data Warehouse on cloud Backup and Restore

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# Backing up and restoring Cloudera Data Warehouse

The backup and restore procedures for AWS and Azure replace the in-place upgrade Cloudera offered for AWS environments. To get the supported Kubernetes version, you back up your old AWS or Azure environment and start up a new environment using the restoration process.

Backup and restore does not replace upgrading your Virtual Warehouse. To pick up the latest engine changes in your Virtual Warehouse, simply [upgrade your Database Catalog and Virtual Warehouse](#) in Cloudera Data Warehouse. The backup and restore process saves your environment parameters, making it possible to recreate your environment with the same settings, URL, and connection strings you used in your previous environment.

You can back up and restore Cloudera Data Warehouse one of the following methods:

- automatic
- semi-automatic
- manual

## Choosing the right method

You choose the automatic, semi-automatic, or manual method based on the following conditions:

### Automatic

Use the automatic backup and restore under one of the following conditions:

- Your Cloudera Data Warehouse runs in an AWS environment using the AWS restricted policy.
- Your Cloudera Data Warehouse runs in an Azure environment using Cloudera Data Warehouse 1.6.3-b319 (released May 5, 2023) or later.
- Your [private Cloudera Data Warehouse environment in Azure Kubernetes Service](#) is using Cloudera Data Warehouse 1.9.1-b233 (released July 26, 2024) or later.

### Semi-automatic backup and restore

Use the semi-automatic procedure under any one of the following conditions:

- Your Cloudera Data Warehouse runs in an AWS environment using [reduced permissions mode](#).
- Your Cloudera Data Warehouse runs in an Azure environment using Cloudera Data Warehouse 1.6.2-b197 (released Feb 13, 2023) or earlier.
- Your [private Cloudera Data Warehouse environment in Azure Kubernetes Service](#) is using Cloudera Data Warehouse 1.8.7-b37 (released March 25, 2024) or later.

### Manual backup and restore

Use the manual backup and restore under any one of the following conditions:

- You cannot meet conditions for using either the automatic backup and restore or the semi-automatic backup and restore.
- You have enabled the MULTI\_DEFAULT\_DBC entitlement.
- You have one, or more, custom (non-default) Database Catalogs.
- You experienced problems using the automatic or semi-automatic backup and restore.

## Ensuring a successful restoration

To ensure a successful restoration:

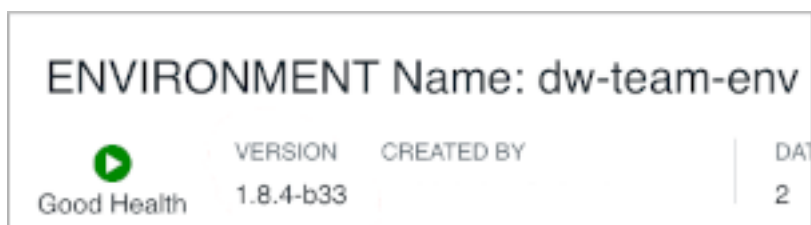
- Create a fresh backup when you plan your upgrade.
- Ensure that the backup is of the same Cloudera Data Warehouse Control Plane version with which you plan to restore the files.

For example, if your Cloudera Data Warehouse environment version is 1.8.4-b33, and you wish to upgrade to 1.9.1-b233 (i.e. the Cloudera Data Warehouse Control Plane version is now 1.9.1-b233), then you must create a fresh backup with the Cloudera Data Warehouse Control Plane version of 1.9.1-b233 and use this backup to restore the files after reactivating the environment in Cloudera Data Warehouse. Cloudera recommends that you do not use a backup created with any other/older Cloudera Data Warehouse Control Plane version (1.6.2-b197, for example) during the restoration process.

Check and note the version of your Cloudera Data Warehouse Control Plane (on the bottom left side of the page) before performing these tasks. The Cloudera Data Warehouse Control Plane version is not the same as your environment, Database Catalog, or Virtual Warehouse versions.

### Finding the version of your Cloudera Data Warehouse environment

In Cloudera Data Warehouse, select your environment, click Edit. The Environment Details include the version.



### Importance of bringing down the cluster

Backing up and restoring Cloudera Data Warehouse requires bringing down the cluster to ensure successful cluster restoration. During downtime, Cloudera Data Warehouse, you must prevent end-users from accessing the cluster. If downtime is not feasible due to your operational model, you can use a workaround that [disables end-user access](#) instead of bringing down the cluster.

You lose any manual modification of the Kubernetes objects or configurations when you bring down the cluster. Modifications applied using the Cloudera Data Warehouse UI and settings defined during creation are preserved.

## Cluster URLs after reactivation

It is important to understand the difference between cluster URLs before and after activation.

### Current URL format

New Cloudera Data Warehouse environments deploy a URL in a new format that will be preserved even after environment reactivation. The new format is:

```
<vw name>.<dw environment name>.<tenant id>.cloudera.site
```

New format example:

```
Hue-cli-update-vw-config-hive.dw-dwx-qr2j9b.xcu2-8y8x.cloudera.site
```

The new URL consists of the following components:

- Virtual Warehouse name
- Cloudera Data Warehouse environment name
- Static tenant identifier

If this format is already in use, the current URLs will be preserved for both Hue and JDBC.

### Old URL format

Old Cloudera Data Warehouse environments use a different format. Old format example:

```
Hue-cli-update-vw-config-hive.env-qwertyu.dw.xcu2-8y8x.cloudera.site
```

The old URL consists of the following components:

- Virtual Warehouse name
- A random generated environment identifier
- A .dw separator
- Tenant ID

### URL actions and recommendations

If a new environment is being activated, the old format will change to the new format. It is highly recommended to move to the new format to simplify the environment backup and restore in the future.

This recommendation is because the old format has a dynamic environment id that changes upon reactivation which changes the URL endpoints. Whereas, the new format has a static environment ID that does not change upon reactivation and maintains the URL endpoints. Additionally, Cloudera may deprecate the old format in a future release.

Should there be a need to preserve the old URL format in old Cloudera Data Warehouse environments, a workaround is available and documented as an <OPTIONAL> step in the ["Reactivating the environment"](#) section below. To be able to preserve the old URL format, contact support to enable the CDW\_CUSTOM\_CLUSTER\_ID entitlement.

## Automatic backup and restore

You use Cloudera Data Warehouse CLI commands in these steps to back up and restore Cloudera Data Warehouse.

### Prerequisites

- Cloudera Data Warehouse CLI 0.9.108 or later is installed and configured.
- You have Cluster Administrator privileges and can access the Cloudera Data Warehouse web UI.
- You must use the same Cloudera Data Warehouse version to restore files that you used to back up those files.

### Automatically backing up the environment

Backing up the environment consists of capturing environment activation parameters, observability configurations, Virtual Warehouse parameters, the Hue data, and Data Visualization applications.

Some backup procedures automate the process. Some manual backup is also required.

### Backing up the environment and objects

You can export environment configurations, which you use later to automatically restore the entire Cloudera Data Warehouse environment and all logical objects, such as Database Catalogs, Virtual Warehouses, and Data Visualization applications. The procedure preserves the data and configurations of the logical objects.

## Before you begin

- You must temporarily deploy at least one Virtual Warehouse that runs 2023.0.14.0-15 or later to your environment as described in the steps below if you meet both of the following conditions:
  - You have not deployed Runtime version 2023.0.14.0-15 (released May 5, 2023) or later in any Virtual Warehouse in your cluster.
  - You have deployed only Runtime version 2023.0.13.0-20 (released Feb 7, 2023) or earlier in any Virtual Warehouse in your cluster.
    - Create a Virtual Warehouse that runs 2023.0.14.0-15 or later.
    - Delete the Virtual Warehouse you just created.

The steps above resolve a Hue schema incompatibility issue before backing up and restoring Hue.

- Add [bucket encryption](#) to your managed policy and attach the policy to the node instance role.
- You must use the CDP CLI version 0.9.108 or later.

## About this task

The procedure below backs up the environment and objects, which includes Virtual Warehouse parameters. Use the CDP CLI `dw backup-cluster` command to create the backup data.



**Note:** If you originally activated your cluster with the early Cloudera Data Warehouse version 1.1.2 and then used in-place upgrades to upgrade the underlying kubernetes cluster, consider creating a manual backup as well as automatically backing up the environment and objects.

## Procedure

Use the CDP CLI ``dw backup-cluster`` command to create the backup data.

```
export CDP_PROFILE=<test / prod / etc>
export CLUSTER_ID=<the-id-of-the-cluster> # the current ID (original ID) of
the cluster

cdp \
  --profile ${CDP_PROFILE} \
  dw backup-cluster \
  --cluster-id ${CLUSTER_ID} 1>dump_${CLUSTER_ID}.json
```

Example content of the `dump_${CLUSTER_ID}.json` file:

```
{
  "clusterId": "env-lqhwqs",
  "operationId": "94197da9-fff7-4414-8b56-a30446c75119",
  "timestamp": "2023-08-16T20:22:00+00:00",
  "data": "UESDBBQACAAIAAAAAAAAAAAAAA...",
  "md5": "5f427b11f01f5540fa961aba8ea232aa"
}
```

The cluster ID is the unique Cloudera Data Warehouse environment identifier. You can use the operation ID to query the backup execution details using the CLI. The data holds the object data and the configuration,. The md5 is a hash for this data. In case the data and this file is lost, the cluster objects cannot be restored automatically.

## What to do next

- Monitor database backup jobs

The backup will automatically start the Hue backup and Data Visualization database backup jobs [that you can monitor](#). Make sure that the database backup jobs finish before destroying the cluster. If the cluster is deleted before the jobs are finished, you cannot recover the application contents.

- Alert settings

The compaction observability alert settings are backed up. If the configuration has been modified, make a copy of the configurations, and apply them to the new cluster after restoration.

Using one of the following ways, get the value of the Alert Manager settings:

- Use the Cloudera Data Warehouse UI:

Navigate to your environment tile, click Edit, and in Alert Settings, add the alert settings.

- Use kubectl:

```
kubectl get configmap -n istio-system alertmanager -o json
```

- Azure environments

- Public Azure environments activated prior to 1.6.3-b319 (released May 5, 2023) support only manual environment backup. New activations require a managed identity for cluster creation. Old clusters do not have this setting available. Automatic recovery is not an option if your Azure was activated in 1.6.3-b319 (released May 5, 2023).
- Private Azure environments activated prior to 1.9.1-b233 (released July 26, 2024) support only manual environment backup. In this case, automatic recovery is not an option. New activations require a managed identity and the subnet name of the private SQL for cluster creation. Old clusters do not have these setting available.

Learn more about [private Cloudera Data Warehouse deployment options for Azure](#).

- Grafana dashboards

Any changes made to the Grafana dashboards will be lost. A new cluster will be provisioned, the data from the previous cluster won't be carried over to the new Grafana deployment.

### Monitoring Hue and Data Visualization database backup

The automatic backup procedure saves the Data Visualization database contents to the configured logs or data folders based on availability.

### Hue

During the manual or automatic Hue database backup operation it is critical to block any traffic to the running Hue services. If you cannot bring down the cluster, Cloudera recommends you disable end user access to the cluster endpoints. Failing to do so results in errors in addition to existing key constraints and other issues.

#### Automatic Hue backup

Automatic backup of Hue extracts the saved query and query history and loads them to the new cluster.

#### Monitoring Hue backup

The backup starts a job to load the database dump file, but does not wait for the job to complete. If you have a large database, the job can take up to an hour to complete. Ensure you allow enough time for the job to succeed.

To monitor Hue backup, log into the cluster and monitor the job status under the database catalog namespace.

```
$ kubectl get jobs -n <database catalog id>
```

The output that shows the hue-backup job looks something like this:

```
$ kubectl get jobs -n warehouse-1692037411-96hk
NAME                                COMPLETIONS  DURATION
hue-backup-ed2b8bd-1d53-4d23-a0f9-87d8ec658f74  1/1          11s
hue-query-processor-db-create-job             1/1          8s
```



## Data Visualization

The automatic backup procedure saves the Data Visualization database contents to the configured logs or data folders based on availability.

### Automatic backup

Automatic backup of Data Visualization extracts the dashboards, tables and connections. Make sure to wait for the job to finish before destroying the cluster.

### Monitoring backup of Data Visualization

The backup starts a job to create the database dump file, but it does not wait for it to complete. In case your database size is large, it can take up to 20 minutes for the job to complete. Make sure to leave enough time for the job to succeed. To monitor Data Visualization backup, you can log into the cluster and see the job status under the viz namespace using the following command to extract the dashboards, tables and connections:

```
$ kubectl get jobs -n <data visualization id>
```

The output looks something like this:

```
$ kubectl get jobs -n viz-1692216942-fc2g
NAME                                COMPLETIONS   DURATION
AGE
viz-backup-d874515a-be7e-4902-ac75-269c14f9580c  1/1           3m3s
10m
viz-webapp-vizdb-create-job          1/1           57s
99m
```

## Decommissioning the existing environment

You follow procedures to first delete the Virtual Warehouses in the Cloudera Data Warehouse Environment and the Data Visualization resources (visuals). Next, you deactivate the environment.

The topic ["Delete Data Visualization visuals"](#) describes the resources that are deleted when you delete a Virtual Warehouse as described in the procedure below.

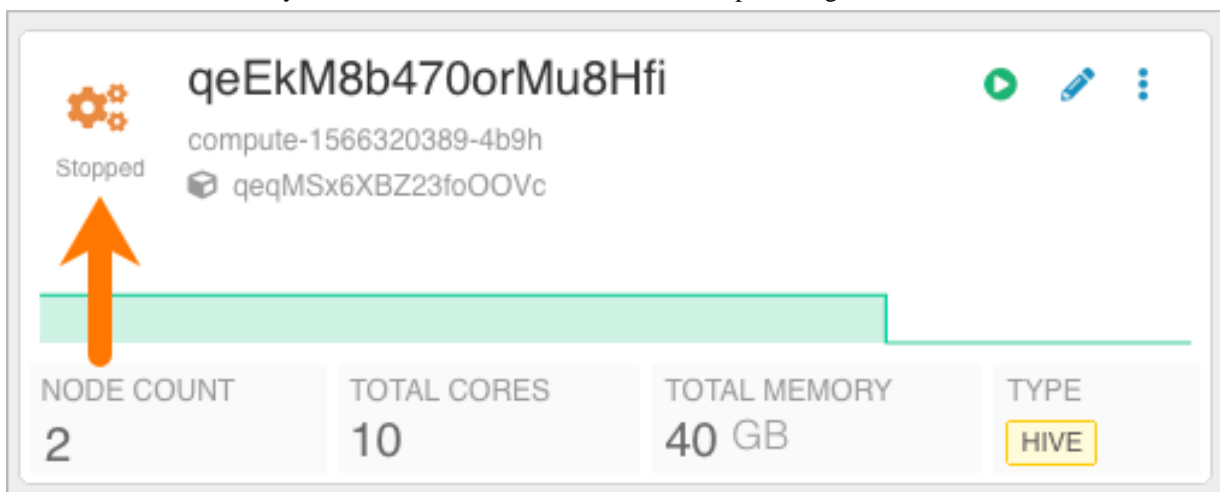
### Deleting the Virtual Warehouses

You must delete the Virtual Warehouses in the Cloudera Data Warehouse Environment and the Data Visualization resources (visuals).

### Procedure

1. Log in to the Cloudera web interface, navigate to Data Warehouse Overview, note the name of the Virtual Warehouse you want to modify, and note which Database Catalog it is configured to access.

2. In the Virtual Warehouse you want to delete, click SUSPEND to stop running the Virtual Warehouse.



3. Click Delete corresponding to the Virtual Warehouse you want to delete. Data Visualization visuals are deleted as described in ["Delete Data Visualization visuals"](#) when you delete a Virtual Warehouse.

### Deactivating the environment

Assuming you have already deleted your Virtual Warehouses, you need to delete your non-default (custom) Database Catalog and Virtual Warehouses, and then deactivate the environment.

### About this task

You cannot delete default Database Catalogs created during environment activation. Default catalogs are deleted when the environment is deactivated.

### Procedure

1. Log in to the Cloudera Data Warehouse service as DWAdmin.
2. Go to the Database Catalogs tab, locate your Database Catalog, and click Delete .
3. Go to the **Overview** page and click on the Environments tab.
4. Locate the environment that you want to deactivate and click Deactivate.

## Automatically restoring the environment

You can automatically reactivate the entire environment using the CLI, which includes your cluster. Automatic restoration enables all settings of the environment that you backed up.

An environment-level automated restoration CLI option restores the environment, the deployed Database Catalog, Virtual Warehouse, and Data Visualization entities. If a Virtual Warehouse or a Data Visualization object is not present on the cluster, but the backup file contains it, the Virtual Warehouse or Data Visualization object will be restored to the cluster. If such an entity is already deployed, no changes or configuration updates will take place.

The CLI `dw restore-cluster` command can be used in the following ways:

- Passing the environment's Cloudera resource name (crn) will activate the cluster from the backup file and restore all the entities and database contents.
- Passing an activated environment identifier will restore all the entities and database contents to the running environment. This is useful when you need to change activation parameters, but requires manual reactivation.

Automatic restoration consists of the following operations in the order shown here:

- Activates the environment and waits for infrastructure creation
- Applies the cluster services and sets up the environment

- Creates the default Database Catalog
- Updates the Database Catalog configuration to apply customer configuration customizations
- Starts the Hue database restore job in the database catalog namespace asynchronously
- Deploys the Virtual Warehouse instances
- Deploys the Data Visualization instances
- Starts the Data Visualization restore job in the individual namespaces asynchronously

Before you begin the restoration of Hue, if you cannot bring down the cluster, use the recommended workaround to [disable end user access](#) to the cluster endpoints. The automatic restoration process does not wait for the database operations to be finished. You must monitor the status of the jobs using the operation id to make sure the process finishes. For more information, see [Monitoring Hue and Data Visualization restoration](#) and [Monitoring environment restoration](#).

### Details about the restore process

The restore process is designed to be an idempotent process, it can be restarted as many times as you want. If the environment is activated and healthy, you can run the restore operation multiple times to restore the Virtual Warehouse and Data Visualization objects. For every restore operation, the Hue database restore will run. This operation will overwrite the Hue database contents. If a Virtual Warehouse or a Data Visualization object is not present on the cluster, but the backup file contains it, it will be restored to the cluster. In case such an entity is already deployed, no changes or configuration updates will take place.

### Restoring the environment and objects

You learn how to use the `dw restore-cluster` command, which you can use either to pass the environment's Cloudera resource name (crn) or to pass the identifier of an activated environment.

### About this task

Passing the Cloudera resource name (crn) will activate the cluster from the backup file and restore all the entities and database contents.

Passing an activated environment resource name will restore all the entities and database contents to the running environment. Passing the environment identifier is useful when you need to change activation parameters, but requires manual reactivation.

In the steps below, use `dw restore-cluster` to pass the Cloudera resource name (crn) to activate the cluster.

### Before you begin

- You have a public Azure cluster and your Azure cluster must run version 1.6.3-b319 (released May 5, 2023) or later.

You cannot automatically activate a public Azure cluster that runs version 1.6.2-b197 (released Feb 13, 2023) or earlier.

- You have a private Azure cluster and your Azure cluster must run version 1.9.1-b233 (released July 26, 2024) or later.

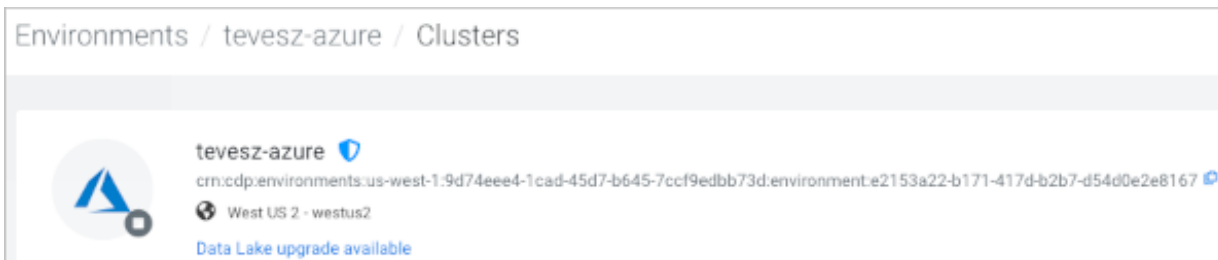
You cannot automatically activate a private Azure cluster that runs version 1.8.7-b37 (released March 26, 2024) or earlier.

Learn more about [private Cloudera Data Warehouse deployment options for Azure](#).

- You must use the same Cloudera Data Warehouse version to restore files that you used to back up those files. Using a backup file from older than the current version will not work.

## Procedure

1. Get your environment resource name from the Cloudera portal by selecting the environment that is not activated, and clicking Manage.  
The environment properties open.



Under the environment resource name the Cloudera resource name (crn) appears.

```
crn:cdp:environments:us-west-1:98765432-abcd-45d7-b645-7ccf9edbb73d:environment:00000000-7bf2-4aeb-af71-f2bf2c038588
```

2. Create a CLI skeleton file to serve the base file for the restore command.  
For example, replace your environment resource name placeholder <your cluster name> with the environment resource name of the newly activated cluster (for example env-npk886 shown step 3 of Reactivating the environment).

```
export CLUSTER_NAME="<your cluster name>"
cdp \
  dw restore-cluster \
  --generate-cli-skeleton 1>restore_${CLUSTER_NAME}_cli_input.json
```

3. Open restore\_<CLUSTER\_NAME>\_cli\_input.json for editing, and fill in the clusterId and the data fields.  
For example:

```
{
  "clusterId": "crn:cdp:environments:us-west-1:98765432-abcd-45d7-b645-7ccf9edbb73d:environment:00000000-7bf2-4aeb-af71-f2bf2c038588",
  "data": "UESDBBQ...AAAAAAAAAABkYXRhUESFBgAAAAABAAEAMgAAAKuBAQAAAA=="
}
```

4. Use the dw restore-cluster command, provide the same CLUSTER\_NAME as you used in step 3 and use the CDP\_PROFILE from your [CLI configuration](#).

```
export CLUSTER_NAME="<your cluster name>"
export CDP_PROFILE="<your CDP CLI profile>"

cdp \
  --profile ${CDP_PROFILE} \
  dw restore-cluster \
  --cli-input-json file://restore_${CLUSTER_NAME}_cli_input.json
```

Example output:

```
{
  "clusterId": "crn:cdp:environments:us-west-1:98765432-abcd-45d7-b645-7ccf9edbb73d:environment:00000000-7bf2-4aeb-af71-f2bf2c038588",
  "operationId": "62408134-3d8c-46e8-a914-0f427fc3b1b1",
  "action": "Create",
  "message": "the cluster will be created",
  "dbcRestorePlans": [
    {
      "ref": "test-aws-dl-default",
      "id": "warehouse-1692719478-xrm4",
    }
  ]
}
```

```

        "action": "Create",
        "message": "the SDX-type DB Catalog will be created based on
the data referenced in the backup as test-aws-dl-default"
    },
    "hueRestorePlans": [
        {
            "ref": "test-aws-dl-default",
            "id": "warehouse-1692719478-xrm4",
            "action": "LoadOrOverwrite",
            "message": "Hue restore is started for warehouse-1692719478
-xrm4 DB Catalog, referenced in the backup data as test-aws-dl-default.
Restore will overwrite Hue database with the backup if it isn't empty."
        }
    ],
    "hiveRestorePlans": [
        {
            "ref": "test-hive",
            "action": "Create",
            "message": "the test-hive Hive Virtual Warehouse will be cr
eated and attached to the warehouse-1692719478-xrm4 DB Catalog"
        }
    ],
    "impalaRestorePlans": [
        {
            "ref": "test-impala",
            "action": "Create",
            "message": "the test-impala Impala Virtual Warehouse will be
created and attached to the warehouse-1692719478-xrm4 DB Catalog"
        }
    ],
    "vizRestorePlans": [
        {
            "ref": "test-viz",
            "action": "Create",
            "message": "the test-viz Data Visualization will be created"
        }
    ]
}

```

After several minutes the environment will be activated, the Virtual Warehouses will be created in the new cluster and attached to the Database Catalog. The Virtual Warehouse and Data Visualization ids will be changed.

The Data Visualization database will be recovered. However, because this is a new deployment, the recovered connections will be broken.

5. Monitor the environment restoration as described in [Monitoring environment restoration](#).
6. Adjust the Data Visualization connection settings to point to the new Virtual Warehouse(s).

### Testing the restoration

The environment and entity automated restore process can deploy objects to any given environment. You can validate all entities and their settings to gain confidence that the restore operation will succeed for the production environment.

If the data lake storage path for the restored environment is different from than the data lake storage path for the backed up environment, the database restore jobs will fail. The jobs will not be able to reach the database backup file paths; this is expected. The restoration will report the failure, but all entity deployment occurs normally. Customers with older environments might want to consider either testing the restore process first or making a [manual backup of the cluster](#) and its properties.

To test the restore process, define a test data lake environment `crn` in the restore file and follow the details from the [“Automatically restoring the environment”](#) page.

## Monitoring Hue and Data Visualization restoration

The restore process is designed to be an idempotent process, it can be restarted as many times as you want. In case the environment is activated and healthy, the restore operation can be run multiple times to restore the Virtual Warehouse and Data Visualization objects.

### Hue automatic restoration

Restoration of the Hue database occurs only if no Virtual Warehouses are attached to the particular Database Catalog. In the CDP CLI response to "hueRestorePlans" section of the dw restore-cluster command is the "LoadOrOverwrite" action. This action denotes that the Hue restore operation will run. In any other case the response will be "Skip".

To retry a failed Hue restore operation using the CDP CLI dw restore-cluster command, you must first discommission Virtual Warehouses.

Cloudera can only ensure the data-correctness if there are no running Virtual Warehouses attached to the Database catalog. During the automated restore process the creation of the Virtual Warehouses is deferred until the Hue restore completes. Depending on the size of the Hue backup, this process can take up to 30 minutes. During this time the Cloudera Data Warehouse UI indicates that the Environment and the Database Catalog is created, but no Virtual Warehouses appear in the UI.

Learn more about how to monitor the Hue restoration process in the following section.

### Monitoring Hue restoration

The restoration starts a job to load the database dump file, but does not wait for the job to complete. If you have a large database, the job can take up to an hour to complete. Ensure you allow enough time for the job to succeed.

To monitor Hue restoration, log into the cluster and monitor the job status under the database catalog namespace.

```
$ kubectl get jobs -n <database catalog id>
```

The output that shows the hue-restore job looks something like this:

```
$ kubectl get jobs -n warehouse-1692037411-96hk
NAME                                COMPLETIONS   DURATION
hue-restore-edeb2b8bd-1d53-4d23-a0f9-87d8ec658f74  1/1            11s
hue-query-processor-db-create-job  1/1            8s
42h
```

You can monitor the Hue restoration process using the CDP CLI dw list-events --operation-id <operation-id> command. Use the operation id acquired with the dw restore-cluster command to see events belonging to the long running restore process.

Monitor the "HueRestoreWait" events. For example:

```
{
  "operationId": "5cd90dab-5b15-4de9-b70f-ddab0dfa0c10",
  "event": "HueRestoreWait",
  "message": "{\"type\":\"info\",\"message\":\"Waiting Hue data restore job to finish\",\"error\":null}\",
  "timestamp": "2024-03-21T09:15:11+00:00"
},
{
  "operationId": "5cd90dab-5b15-4de9-b70f-ddab0dfa0c10",
  "event": "HueRestoreWait",
  "message": "{\"type\":\"info\",\"message\":\"Hue Data restore still processing: job status, active: 1, failed: 0, succeeded: 0\",\"error\":null}\",
  "timestamp": "2024-03-21T09:15:11+00:00"
```

```
    "timestamp": "2024-03-21T09:15:26+00:00"
  },
```

As Hue is restored, the following HueRestoreWait message will appear: "active: 1, failed: 0, succeeded: 0"

Upon the restoration of Hue, the following message appears: "Hue data restore job finished"

### Data Visualization automatic restoration

If a Data Visualization object is not present on the cluster, but the backup file contains it, it will be restored to the cluster. In case such an entity is already deployed, no changes or configuration updates will take place.

Automatic restoration of Data Visualization loads the dashboards, tables, and connections to the new applications. Make sure to wait for the job to finish before destroying the cluster.

To monitor restoration of Data Visualization, you can log into the cluster and see the job status under the viz namespace using the following command.

```
$ kubectl get jobs -n <data visualization id>
```

The output will be similar to this, the viz-restore job shows the status.

```
$ kubectl get jobs -n viz-1692216942-fc2g
NAME                                COMPLETIONS   DURAT
ION  AGE
viz-restore-d874515a-be7e-4902-ac75-269c14f9580c  1/1           3m3s
10m
viz-webapp-vizdb-create-job                1/1           57s
99m
```

The job logs contain the upload path where the backup file has been downloaded from.

### Automatic restoration of Data Visualization

Automatic backup and restore for Data Visualization extracts the dashboards, tables and connections. Make sure to wait for the job to finish before destroying the cluster. In the event of a restoration failure, try [manually restoring Data Visualization](#).

Monitoring Data Visualization restoration

To monitor the restoration of Data Visualization, you can log into the cluster and see the job status under the viz namespace using the following command.

```
$ kubectl get jobs -n <data visualization id>
```

The output looks something like this:

```
$ kubectl get jobs -n viz-1692216942-fc2g
NAME                                COMPLETIONS   DURATION
AGE
viz-restore-d874515a-be7e-4902-ac75-269c14f9580c  1/1           3m3s
10m
viz-webapp-vizdb-create-job                1/1           57s
99m
```

## Semi-automatic backup and restore

You use CDP CLI commands and manual reactivation in these steps.

## Prerequisites

- CDP CLI 0.9.108 or later is installed and configured.
- You have Cluster Administrator privileges and can access the Cloudera Data Warehouse web UI.
- You must use the same Cloudera Data Warehouse version to restore files that you used to back up those files.

## Gathering AWS environment activation parameters

You back up AWS environment activation parameters using the Cloudera Data Warehouse UI, AWS CLI, and kubectl.

### About this task

[AWS environment activation settings](#) that need to be available in the new environment may include IP-CIDRs for the Kubernetes cluster and load balancer, the deployment mode setting, reduced permissions mode, and overlay networks. It is required that you gather and document these settings to have the environment behave the same after the back-up/restore process as before. The activation parameter values are available in the Cloudera Data Warehouse UI. Additionally, some parameters may be fetched using AWS CLI and kubectl.

The following steps gather and document the environment parameters.

### Procedure

Deployment Mode (Network selection)

1. Get subnet information in one of the following ways:

- Use the Cloudera Data Warehouse UI

Navigate to **Environment Details General Details**, and note the settings for **Public Subnets** or **Private Subnets**.

- Use the AWS CLI

```
aws cloudformation describe-stacks --stack-name env-q4tzxd-dwx-stack --output json --query "Stacks[0].{StackName:StackName, PublicSubnetIds:Outputs[?OutputKey=='PublicSubnetIds'].OutputValue, PrivateSubnetIds:Outputs[?OutputKey=='PrivateSubnetIds'].OutputValue}"
```

IP-CIDR for kubernetes cluster and load balancer

2. In the Cloudera Data Warehouse UI, navigate to **Environment Details Configurations**, and note the settings of **Enable IP-CIDR for Kubernetes cluster** and **Enable IP-CIDR for the load balancer**.

Overprovision nodes

3. Document the value of Overprovision nodes.

Stored behind the CDW\_CLUSTER\_OVERPROVISIONER entitlement.

Use Custom ECR repository

4. Document the value of Use Custom ECR repository.

Stored behind the CDP\_CUSTOM\_REPO entitlement.

Use Overlay Network

5. Using kubectl, get the value of Use Overlay Network.

```
kubectl get daemonsets -n kube-system
```



**Note:** If the daemonSet aws-node is not present, the overlay network is enabled.

Attach Managed policy ARN to Node Role



6. Using the AWS CLI, fetch the `nodeInstanceRole`.

```
export nodeInstanceRole=$(aws iam list-roles --query "Roles[0].RoleName:RoleName" | grep "env-q4tzxd-dwx-stack-NodeInstanceRole-*" | tr -d '"' | cut -f 2 -d ':' | awk '{ $1=$1; }')
```

7. List the policies attached to this `nodeInstanceRole`.

```
aws iam list-role-policies --role-name $nodeInstanceRole
```

8. Check for customized policies, which are not included in the following policies:

```
"PolicyNames": [
  "cluster-autoscaler",
  "dynamodb",
  "ebs",
  "efs",
  "kms",
  "limits-monitoring",
  "s3-list-all-buckets",
  "s3-read-only-buckets",
  "s3-read-write-own-buckets"
]
```

#### AMI ID

9. Using one of the following ways, get the value of the AMI ID only if you need to use a custom AMI:

- Use the Cloudera Data Warehouse UI:

Navigate to `Environment Details Configurations`, and note the setting of AMI ID.

- Use AWS CLI:

```
aws cloudformation describe-stacks --stack-name env-q4tzxd-dwx-stack --output json --query "Stacks[0].StackName,AMI:Parameters[?ParameterKey=='EksAmi'].ParameterValue"
```

#### Reduced Permissions Mode

10. Using the Cloudera Data Warehouse UI, determine whether or not your current policy has standard activation permission.

If the current policy does not have the standard activation permission, when you [reactivate the environment](#) you see a prompt to use the Reduced Permissions Mode.

In Reduced Permissions Mode, you deploy the cluster manually. A Cloudformation template is generated and the you must deploy the cluster and apply some role-based access control roles to the Kubernetes cluster.

#### Enable CloudWatch logs

11. Using the Cloudera Data Warehouse UI, navigate to `Environment Details Configurations Enable CloudWatch Logs` to get the value of `Enable CloudWatch logs`.

CloudWatch logs provide better visibility into cluster operations in addition to the diagnostic bundles within Cloudera Data Warehouse. Enabling this option will not impact the restore procedure, even if it was not previously configured in the old environment.

#### Additional External Buckets

12. Using the Cloudera Data Warehouse UI, gather values of the `Additional External Buckets` parameter. Navigate to `Environment Details Configurations Bucket Name`.

## Gathering Azure activation parameters

You configure almost all (99%) of Azure cloud resources using environment activation parameters. These parameters are available by querying Azure resource providers in the old environment. You use these parameters, which you manually document, during the activation of the new environment.

### About this task

The [Azure environment activation settings](#) you want to carry over to the new environment include the compute VM size (E16ds\_v4 or E16\_v3), any user-assigned, managed identity, subnets, private Cloudera Data Warehouse and IP CIDRS, overlay networking, and minimum permissions.

### Procedure

1. Obtain a managed identity for Azure activations.

The new, required managed identity parameter provides privileges to deploy the AKS cluster. For more information about required minimal privileges, see ["Setting up minimum permissions"](#).

2. Query the environment to get the Azure environment activation settings you want to carry over to the new environment.

Query the environment to get the activation parameters.

```
az aks show -n <AKS_CLUSTER_NAME> -g <CDW_RESOURCE_GROUP> --query '{Agentpools:agentPoolProfiles[0].{Name:name, Version:orchestratorVersion, State:provisioningState, AZ:availabilityZones, SKU:vmSize, VnetSubnet:vnetSubnetId, PodSubnet:podSubnetId, CDW_Timestamp:tags.timestamp, PowerState: powerState}, Api:apiServerAccessProfile, NetworkType:networkProfile.networkPluginMode, DockerCIDR:networkProfile.dockerBridgeCidr, outboundType:networkProfile.outboundType, privateFQDN:privateFqdn, Identity:identity, FQDN:fqdn, AKSVersion:kubernetesVersion, Location:location, SKU: sku, OMS: addonProfiles.omsagent}' -o jsonc
```

The query output maps to the following activation parameters:

- Compute VM Size: Agentpoolc.SKU
- Subnet: Agentpoolc.VnetSubnet
- Private Cloudera Data Warehouse: api.enablePrivateCluster
- Managed identity: Identity
- Availability Zones: agentpoolss.AZ
- AKS Monitoring: oms
- K8s CIDR: api.authorizedIpRanges
- Overlay networking: NetworkType
- Docker CIDR: dockerCidr
- AKS DNS Zone: api.privateDnsZone
- OutboundType: outboundType

3. Get the internal load balancer settings in one of the following ways.

```
az resource list -g MC_<AKS_CLUSTER_NAME>_<REGION> --query "[?type == 'Microsoft.Network/loadBalancers'].{Name: name, Type: type}" -o jsonc
```

If the output lists an internal load balancer, the environment has been activated with the **Enable internal load balancers** option.

4. Get the PostgreSQL server setting using Azure CLI.

```
az postgres flexible-server show -g <CDW_RESOURCE_GROUP> -n <SQL_SERVER_NAME> --query '{Name:name, FQDN: fullyQualifiedDomainName, Version: version, Network:network}' -o jsonc
```

Note the following activation parameters:

- Private-sql-subnet-name: delegatedSubnetResourceId
- Private-dns-zone-sql: privateDnsZoneArmResourceId

## Gathering observability configurations

Environment configurations are used to monitor and observe an environment.

### About this task


If you did not make changes to the environment for Observability or the Alert Manager, skip this step.

### Procedure

Alert Manager setting

1. Using one of the following ways, get the value of the Alert Manager settings:


- Use the Cloudera Data Warehouse UI:

In Environments, search for and find your environment tile, and in Actions, click  and select **Edit Alert Settings**, add the alert settings.

- Use kubectl:

```
kubectl get configmap -n istio-system alertmanager -o json
```

Observability configurations

2. Using the Cloudera Data Warehouse UI, in Environments, search for and find your environment tile, and click  and select **Edit Observability**, and copy the configurations. Observability::json > ObservabilityConfig>

## Backing up the environment and objects

You can export environment configurations, which you use later to automatically restore the entire Cloudera Data Warehouse environment and all logical objects, such as Database Catalogs, Virtual Warehouses, and Data Visualization applications. The procedure preserves the data and configurations of the logical objects.

### Before you begin

- You must temporarily deploy at least one Virtual Warehouse that runs 2023.0.14.0-15 or later to your environment as described in the steps below if you meet both of the following conditions:
  - You have not deployed Runtime version 2023.0.14.0-15 (released May 5, 2023) or later in any Virtual Warehouse in your cluster.
  - You have deployed only Runtime version 2023.0.13.0-20 (released Feb 7, 2023) or earlier in any Virtual Warehouse in your cluster.
    1. Create a Virtual Warehouse that runs 2023.0.14.0-15 or later.
    2. Delete the Virtual Warehouse you just created.

The steps above resolve a Hue schema incompatibility issue before backing up and restoring Hue.

- Add [bucket encryption](#) to your managed policy and attach the policy to the node instance role.
- You must use the CDP CLI version 0.9.108 or later.

### About this task

The procedure below backs up the environment and objects, which includes Virtual Warehouse parameters. Use the CDP CLI `dw backup-cluster` command to create the backup data.



**Note:** If you originally activated your cluster with the early Cloudera Data Warehouse version 1.1.2 and then used in-place upgrades to upgrade the underlying kubernetes cluster, consider creating a manual backup as well as automatically backing up the environment and objects.

## Procedure

Use the CDP CLI ``dw backup-cluster`` command to create the backup data.

```
export CDP_PROFILE=<test / prod / etc>
export CLUSTER_ID=<the-id-of-the-cluster> # the current ID (original ID) of
the cluster

cdp \
  --profile ${CDP_PROFILE} \
  dw backup-cluster \
  --cluster-id ${CLUSTER_ID} 1>dump_${CLUSTER_ID}.json
```

Example content of the `dump_${CLUSTER_ID}.json` file:

```
{
  "clusterId": "env-lqhwqs",
  "operationId": "94197da9-fff7-4414-8b56-a30446c75119",
  "timestamp": "2023-08-16T20:22:00+00:00",
  "data": "UESDBBQACAAIAAAAAAAAAAAAAA...",
  "md5": "5f427b11f01f5540fa961aba8ea232aa"
}
```

The cluster ID is the unique Cloudera Data Warehouse environment identifier. You can use the operation ID to query the backup execution details using the CLI. The data holds the object data and the configuration,. The md5 is a hash for this data. In case the data and this file is lost, the cluster objects cannot be restored automatically.

## What to do next

- Monitor database backup jobs

The backup will automatically start the Hue backup and Data Visualization database backup jobs [that you can monitor](#). Make sure that the database backup jobs finish before destroying the cluster. If the cluster is deleted before the jobs are finished, you cannot recover the application contents.

- Alert settings

The compaction observability alert settings are backed up. If the configuration has been modified, make a copy of the configurations, and apply them to the new cluster after restoration.

Using one of the following ways, get the value of the Alert Manager settings:

- Use the Cloudera Data Warehouse UI:

Navigate to your environment tile, click Edit, and in Alert Settings, add the alert settings.

- Use kubectl:

```
kubectl get configmap -n istio-system      alertmanager -o json
```

- Azure environments

- Public Azure environments activated prior to 1.6.3-b319 (released May 5, 2023) support only manual environment backup. New activations require a managed identity for cluster creation. Old clusters do not have this setting available. Automatic recovery is not an option if your Azure was activated in 1.6.3-b319 (released May 5, 2023).
- Private Azure environments activated prior to 1.9.1-b233 (released July 26, 2024) support only manual environment backup. In this case, automatic recovery is not an option. New activations require a managed identity and the subnet name of the private SQL for cluster creation. Old clusters do not have these setting available.

Learn more about [private Cloudera Data Warehouse deployment options for Azure](#).

- Grafana dashboards

Any changes made to the Grafana dashboards will be lost. A new cluster will be provisioned, the data from the previous cluster won't be carried over to the new Grafana deployment.

## Monitoring Hue and Data Visualization database backup

The automatic backup procedure saves the Data Visualization database contents to the configured logs or data folders based on availability.

### Hue

During the manual or automatic Hue database backup operation it is critical to block any traffic to the running Hue services. If you cannot bring down the cluster, Cloudera recommends you disable end user access to the cluster endpoints. Failing to do so results in errors in addition to existing key constraints and other issues.

#### Automatic Hue backup

Automatic backup of Hue extracts the saved query and query history and loads them to the new cluster.

#### Monitoring Hue backup

The backup starts a job to load the database dump file, but does not wait for the job to complete. If you have a large database, the job can take up to an hour to complete. Ensure you allow enough time for the job to succeed.

To monitor Hue backup, log into the cluster and monitor the job status under the database catalog namespace.

```
$ kubectl get jobs -n <database catalog id>
```

The output that shows the hue-backup job looks something like this:

```
$ kubectl get jobs -n warehouse-1692037411-96hk
NAME                                COMPLETIONS  DURATION
AGE
hue-backup-ed2b8bd-1d53-4d23-a0f9-87d8ec658f74  1/1          11s
113s
hue-query-processor-db-create-job          1/1          8s
42h
```

### Data Visualization

The automatic backup procedure saves the Data Visualization database contents to the configured logs or data folders based on availability.

#### Automatic backup

Automatic backup of Data Visualization extracts the dashboards, tables and connections. Make sure to wait for the job to finish before destroying the cluster.

#### Monitoring backup of Data Visualization

The backup starts a job to create the database dump file, but it does not wait for it to complete. In case your database size is large, it can take up to 20 minutes for the job to complete. Make sure to leave enough time for the job to succeed. To monitor Data Visualization backup, you can log into the cluster and see the job status under the viz namespace using the following command to extract the dashboards, tables and connections:

```
$ kubectl get jobs -n <data visualization id>
```

The output looks something like this:

```
$ kubectl get jobs -n viz-1692216942-fc2g
NAME                                COMPLETIONS  DURATION
AGE
```

viz-backup-d874515a-be7e-4902-ac75-269c14f9580c	1 / 1	3m3s
10m		
viz-webapp-vizdb-create-job	1 / 1	57s
99m		

## Decommissioning the existing environment

You follow procedures to first delete the Virtual Warehouses in the Cloudera Data Warehouse Environment and the Data Visualization resources (visuals). Next, you deactivate the environment.

The topic ["Delete Data Visualization visuals"](#) describes the resources that are deleted when you delete a Virtual Warehouse as described in the procedure below.

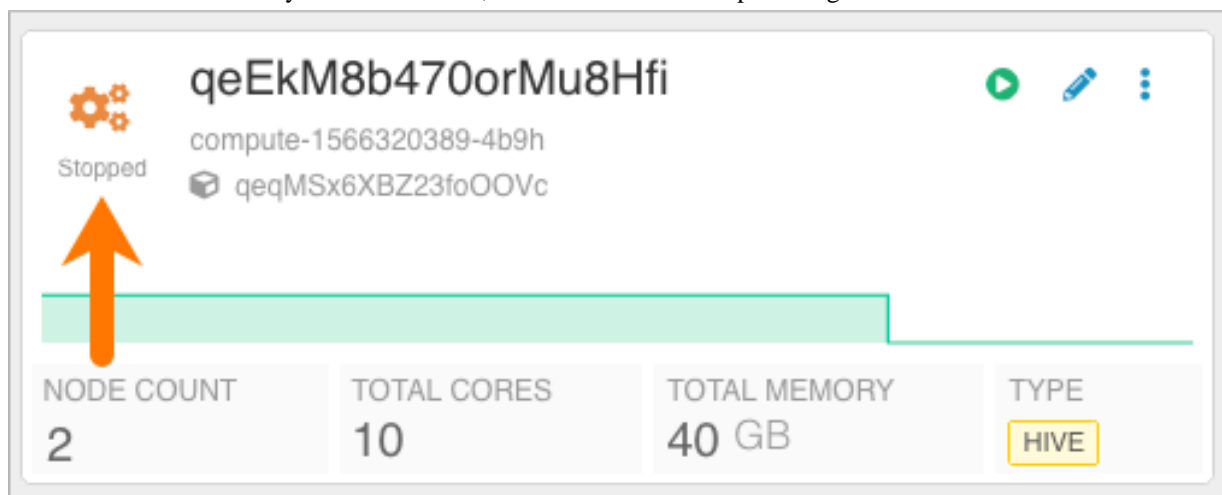
### Deleting the Virtual Warehouses


You must delete the Virtual Warehouses in the Cloudera Data Warehouse Environment and the Data Visualization resources (visuals).

#### About this task

#### Procedure

1. Log in to the Cloudera web interface, navigate to Data Warehouse Overview , note the name of the Virtual Warehouse you want to modify, and note which Database Catalog it is configured to access.
2. In the Virtual Warehouse you want to delete, click SUSPEND to stop running the Virtual Warehouse.



3. Click the options  of the Virtual Warehouse you want to delete, and select Delete.  
Data Visualization visuals are deleted as described in ["Delete Data Visualization visuals"](#) when you delete a Virtual Warehouse.

### Deactivating the environment


Assuming you have already deleted your Virtual Warehouses, you need to delete your non-default (custom) Database Catalog and Virtual Warehouses, and then deactivate the environment.

#### About this task

You cannot delete default Database Catalogs created during environment activation. Default catalogs are deleted when the environment is deactivated.

#### Procedure

1. Log in to the Cloudera Data Warehouse service as DWAdmin.

2. Go to the Database Catalogs tab, locate your Database Catalog, and click  Delete .
3. Go to the **Overview** page and click on the Environments tab.
4. Locate the environment that you want to deactivate and click Deactivate.

## Manually reactivating the environment

You learn how to reactivate the AWS or Azure environment.

### About this task

Follow this procedure to [reactivate the AWS environment](#) or [reactivate the Azure environment](#), and then ensure the reactivated environment is configured the same as the deactivated one. You must add the activated parameters that were backed-up and documented in the previous steps to the new reactivated environment.

### Using the CDP CLI

You parameterize the CLI create-cluster command to activate the cluster, as described in the [CLI documentation](#).

1. Activate the cluster by passing the options you retrieved backing up AWS or activating Azure.

To see all options run the following command.

```
cdp dw create-cluster -help
```

Examples for shorthand and JSON syntax are available.

For example, an Azure CLI activation option looks something like this:

```
cdp dw create-cluster --environment-crn <crn:cdp:environments:us-west-1:
abc:environment:123> \
--use-overlay-network --no-use-private-load-balancer \
--azure-options \
userAssignedManagedIdentity="<full managed identity identifier>",subnetI
d="<full subnet identifier>",enableSpotInstances=false,logAnalyticsWorks
paceId="<full log analytics workspace identifier>" \
--profile <customer profile>
```

An AWS CLI activation option looks something like this:

```
cdp dw create-cluster --environment-crn <crn:cdp:environments:us-west-1:
abc:environment:123> \
--use-overlay-network --use-private-load-balancer \
--aws-options \
lbSubnetIds=<list of subnet identifiers>,workerSubnetIds=<list of subnet
identifiers>,enableSpotInstances=false --profile <customer profile>
```

2. (Optional) If you need to preserve the old environment URL, specify the custom subdomain in the dw create-cluster command.

```
--custom-subdomain (string)
```

For example:

```
--custom-subdomain env-qwertyu.dw
```

For more information about cluster URLs after reactivation, see [“Cluster URLs after reactivation”](#). For more information about the CLI, see [CDP CLI documentation](#).

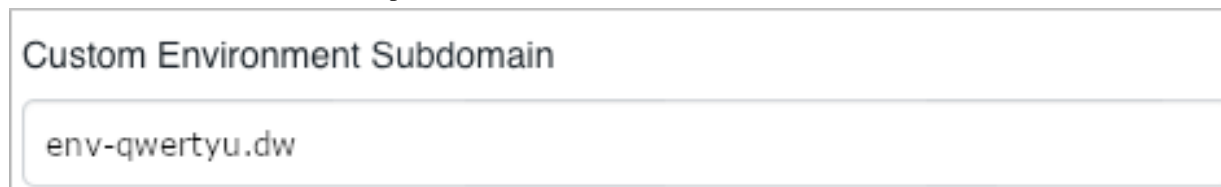
## Using the Cloudera Data Warehouse UI

### Procedure

1. In the Cloudera Data Warehouse service, in Environments, search for and locate the environment that you want to activate.
2. Click Activate to activate the environment.  
The default Database Catalog is created. When the Cloudera Data Warehouse cluster is restored, the IDs of the environment and Database Catalog change.
3. In the Activation Settings, configure the environment using the information you gathered when you backed up activation parameters.
4. (Optional) If you need to preserve the old environment URL, specify the custom subdomain.  
In **Custom Environment Subdomain**, if the environment is env-qwertyu.dw, for example, specify the custom subdomain in the following format:

```
<old environment identifier>.dw
```

Cloudera Data Warehouse UI example:



The screenshot shows a UI form titled "Custom Environment Subdomain". Below the title is a text input field containing the text "env-qwertyu.dw". The input field has a light blue border and a subtle shadow.

For more information about cluster URLs after reactivation, see [Cluster URLs after reactivation](#)".

5. Apply changes.

## Modifying configurations after activation

From the Cloudera Data Warehouse UI, you configure alert and observability settings you had in the old environment.

### Procedure

1. In your environment tile, click Edit, and in **Alert Settings**, and add the alert settings.
2. In your environment tile, click Edit, and in **Observability**, and add the observability settings.

## Restoring the environment and objects

You learn how to use the `dw restore-cluster` command, which you can use either to pass the environment's Cloudera resource name (crn) or to pass the identifier of an activated environment.

### About this task

Passing the Cloudera resource name (crn) will activate the cluster from the backup file and restore all the entities and database contents.

Passing an activated environment resource name will restore all the entities and database contents to the running environment. Passing the environment identifier is useful when you need to change activation parameters, but requires manual reactivation.

In the steps below, use `dw restore-cluster` to pass the Cloudera resource name (crn) to activate the cluster.



## Before you begin

- You have a public Azure cluster and your Azure cluster must run version 1.6.3-b319 (released May 5, 2023) or later.

You cannot automatically activate a public Azure cluster that runs version 1.6.2-b197 (released Feb 13, 2023) or earlier.

- You have a private Azure cluster and your Azure cluster must run version 1.9.1-b233 (released July 26, 2024) or later.

You cannot automatically activate a private Azure cluster that runs version 1.8.7-b37 (released March 26, 2024) or earlier.

Learn more about [private Cloudera Data Warehouse deployment options for Azure](#).

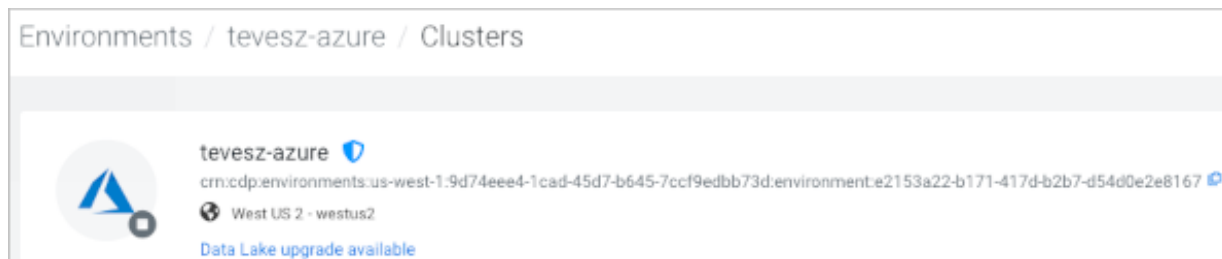
- You must use the same Cloudera Data Warehouse version to restore files that you used to back up those files.

Using a backup file from older than the current version will not work.

## Procedure

- Get your environment resource name from the Cloudera portal by selecting the environment that is not activated, and clicking Manage.

The environment properties open.



Under the environment resource name the Cloudera resource name (crn) appears.

```
crn:cdp:environments:us-west-1:98765432-abcd-45d7-b645-7ccf9edbb73d:environment:00000000-7bf2-4aeb-af71-f2bf2c038588
```

- Create a CLI skeleton file to serve the base file for the restore command.

For example, replace your environment resource name placeholder <your cluster name> with the environment resource name of the newly activated cluster (for example env-npk886 shown step 3 of Reactivating the environment).

```
export CLUSTER_NAME="<your cluster name>"
cdp \
  dw restore-cluster \
  --generate-cli-skeleton 1>restore_${CLUSTER_NAME}_cli_input.json
```

- Open restore\_<CLUSTER\_NAME>\_cli\_input.json for editing, and fill in the clusterId and the data fields.

For example:

```
{
  "clusterId": "crn:cdp:environments:us-west-1:98765432-abcd-45d7-b645-7ccf9edbb73d:environment:00000000-7bf2-4aeb-af71-f2bf2c038588",
  "data": "UESDBBQ...AAAAAAAAAABkYXRhUESFBgAAAAABAAEAMgAAAKuBAQAAAA==" ,
}
```

- Use the dw restore-cluster command, provide the same CLUSTER\_NAME as you used in step 3 and use the CDP\_PROFILE from your [CLI configuration](#).

```
export CLUSTER_NAME="<your cluster name>"
export CDP_PROFILE="<your CDP CLI profile>"
```

```
cdp \
--profile ${CDP_PROFILE} \
dw restore-cluster \
--cli-input-json file://restore_${CLUSTER_NAME}_cli_input.json
```

Example output:

```
{
  "clusterId": "crn:cdp:environments:us-west-1:98765432-abcd-45d7-b645-7ccf9edbb73d:environment:00000000-7bf2-4aeb-af71-f2bf2c038588",
  "operationId": "62408134-3d8c-46e8-a914-0f427fc3b1b1",
  "action": "Create",
  "message": "the cluster will be created",
  "dbcRestorePlans": [
    {
      "ref": "test-aws-dl-default",
      "id": "warehouse-1692719478-xrm4",
      "action": "Create",
      "message": "the SDX-type DB Catalog will be created based on the data referenced in the backup as test-aws-dl-default"
    }
  ],
  "hueRestorePlans": [
    {
      "ref": "test-aws-dl-default",
      "id": "warehouse-1692719478-xrm4",
      "action": "LoadOrOverwrite",
      "message": "Hue restore is started for warehouse-1692719478-xrm4 DB Catalog, referenced in the backup data as test-aws-dl-default. Restore will overwrite Hue database with the backup if it isn't empty."
    }
  ],
  "hiveRestorePlans": [
    {
      "ref": "test-hive",
      "action": "Create",
      "message": "the test-hive Hive Virtual Warehouse will be created and attached to the warehouse-1692719478-xrm4 DB Catalog"
    }
  ],
  "impalaRestorePlans": [
    {
      "ref": "test-impala",
      "action": "Create",
      "message": "the test-impala Impala Virtual Warehouse will be created and attached to the warehouse-1692719478-xrm4 DB Catalog"
    }
  ],
  "vizRestorePlans": [
    {
      "ref": "test-viz",
      "action": "Create",
      "message": "the test-viz Data Visualization will be created"
    }
  ]
}
```

After several minutes the environment will be activated, the Virtual Warehouses will be created in the new cluster and attached to the Database Catalog. The Virtual Warehouse and Data Visualization ids will be changed.

The Data Visualization database will be recovered. However, because this is a new deployment, the recovered connections will be broken.

5. Monitor the environment restoration as described in [Monitoring environment restoration](#).
6. Adjust the Data Visualization connection settings to point to the new Virtual Warehouse(s).

## Testing the restoration

The environment and entity automated restore process can deploy objects to any given environment. You can validate all entities and their settings to gain confidence that the restore operation will succeed for the production environment.

If the data lake storage path for the restored environment is different from than the data lake storage path for the backed up environment, the database restore jobs will fail. The jobs will not be able to reach the database backup file paths; this is expected. The restoration will report the failure, but all entity deployment occurs normally. Customers with older environments might want to consider either testing the restore process first or making a [manual backup of the cluster](#) and its properties.

To test the restore process, define a test data lake environment crn in the restore file and follow the details from the [“Automatically restoring the environment”](#) page.

## Monitoring Hue and Data Visualization restoration

The restore process is designed to be an idempotent process, it can be restarted as many times as you want. In case the environment is activated and healthy, the restore operation can be run multiple times to restore the Virtual Warehouse and Data Visualization objects.

### Hue automatic restoration

Restoration of the Hue database occurs only if no Virtual Warehouses are attached to the particular Database Catalog. In the CDP CLI response to "hueRestorePlans" section of the dw restore-cluster command is the "LoadOrOverwrite" action. This action denotes that the Hue restore operation will run. In any other case the response will be "Skip".

To retry a failed Hue restore operation using the CDP CLI dw restore-cluster command, you must first discommission Virtual Warehouses.

Cloudera can only ensure the data-correctness if there are no running Virtual Warehouses attached to the Database catalog. During the automated restore process the creation of the Virtual Warehouses is deferred until the Hue restore completes. Depending on the size of the Hue backup, this process can take up to 30 minutes. During this time the Cloudera Data Warehouse UI indicates that the Environment and the Database Catalog is created, but no Virtual Warehouses appear in the UI.

Learn more about how to monitor the Hue restoration process in the following section.

### Monitoring Hue restoration

The restoration starts a job to load the database dump file, but does not wait for the job to complete. If you have a large database, the job can take up to an hour to complete. Ensure you allow enough time for the job to succeed.

To monitor Hue restoration, log into the cluster and monitor the job status under the database catalog namespace.

```
$ kubectl get jobs -n <database catalog id>
```

The output that shows the hue-restore job looks something like this:

```
$ kubectl get jobs -n warehouse-1692037411-96hk
NAME                                COMPLETIONS  DURATION
hue-restore-ed2b8bd-1d53-4d23-a0f9-87d8ec658f74  1/1           113s
hue-query-processor-db-create-job  1/1           42h
```

You can monitor the Hue restoration process using the CDP CLI `dw list-events --operation-id <operation-id>` command. Use the operation id acquired with the `dw restore-cluster` command to see events belonging to the long running restore process.

Monitor the "HueRestoreWait" events. For example:

```
{
  "operationId": "5cd90dab-5b15-4de9-b70f-ddab0dfa0c10",
  "event": "HueRestoreWait",
  "message": "{\"type\":\"info\",\"message\":\"Waiting Hue data re
store job to finish\",\"error\":null}",
  "timestamp": "2024-03-21T09:15:11+00:00"
},
{
  "operationId": "5cd90dab-5b15-4de9-b70f-ddab0dfa0c10",
  "event": "HueRestoreWait",
  "message": "{\"type\":\"info\",\"message\":\"Hue Data restore st
ill processing: job status, active: 1, failed: 0, succeeded: 0\",\"error\":n
ull}",
  "timestamp": "2024-03-21T09:15:26+00:00"
},
```

As Hue is restored, the following HueRestoreWait message will appear: "active: 1, failed: 0, succeeded: 0"

Upon the restoration of Hue, the following message appears: "Hue data restore job finished"

### Data Visualization automatic restoration

If a Data Visualization object is not present on the cluster, but the backup file contains it, it will be restored to the cluster. In case such an entity is already deployed, no changes or configuration updates will take place.

Automatic restoration of Data Visualization loads the dashboards, tables, and connections to the new applications. Make sure to wait for the job to finish before destroying the cluster.

To monitor restoration of Data Visualization, you can log into the cluster and see the job status under the viz namespace using the following command.

```
$ kubectl get jobs -n <data visualization id>
```

The output will be similar to this, the viz-restore job shows the status.

```
$ kubectl get jobs -n viz-1692216942-fc2g
NAME                                COMPLETIONS   DURAT
ION    AGE
viz-restore-d874515a-be7e-4902-ac75-269c14f9580c  1/1            3m3s
10m
viz-webapp-vizdb-create-job              1/1            57s
99m
```

The job logs contain the upload path where the backup file has been downloaded from.

### Automatic restoration of Data Visualization

Automatic backup and restore for Data Visualization extracts the dashboards, tables and connections. Make sure to wait for the job to finish before destroying the cluster. In the event of a restoration failure, try [manually restoring Data Visualization](#).

Monitoring Data Visualization restoration

To monitor the restoration of Data Visualization, you can log into the cluster and see the job status under the viz namespace using the following command.

```
$ kubectl get jobs -n <data visualization id>
```

The output looks something like this:

```
$ kubectl get jobs -n viz-1692216942-fc2g
NAME                                COMPLETIONS   DURATION
AGE
viz-restore-d874515a-be7e-4902-ac75-269c14f9580c  1/1           3m3s
10m
viz-webapp-vizdb-create-job          1/1           57s
99m
```

## Manual backup and restore

You perform back up and restoration of your cluster manually in these steps.

### Prerequisites

- You have Cluster Administrator privileges and can access the Cloudera Data Warehouse web UI.
- You must use the same Cloudera Data Warehouse version to restore files that you used to back up those files.

## Manually backing up the environment

Backing up the environment consists of capturing environment activation parameters, observability configurations, Virtual Warehouse parameters, the Hue data, and Data Visualization applications.

If you automatically backed up the environment following procedures above, do not perform procedures below for backing up the environment.

### Gathering AWS environment activation parameters

You back up AWS environment activation parameters using the Cloudera Data Warehouse UI, AWS CLI, and kubectl.

#### About this task

[AWS environment activation settings](#) that need to be available in the new environment may include IP-CIDRs for the Kubernetes cluster and load balancer, the deployment mode setting, reduced permissions mode, and overlay networks. It is required that you gather and document these settings to have the environment behave the same after the back-up/restore process as before. The activation parameter values are available in the Cloudera Data Warehouse UI. Additionally, some parameters may be fetched using AWS CLI and kubectl.

The following steps gather and document the environment parameters.

### Procedure

Deployment Mode (Network selection)

1. Get subnet information in one of the following ways:

- Use the Cloudera Data Warehouse UI

Navigate to Environment Details General Details, and note the settings for **Public Subnets** or **Private Subnets**.

- Use the AWS CLI

```
aws cloudformation describe-stacks --stack-name env-q4tzxd-dwx-stack --o
utput json --query "Stacks[0].{StackName:StackName, PublicSubnetIds:Outpu
```

```
ts[?OutputKey=='PublicSubnetIds'].OutputValue, PrivateSubnetIds:Outputs[?OutputKey=='PrivateSubnetIds'].OutputValue}"
```

IP-CIDR for kubernetes cluster and load balancer

2. In the Cloudera Data Warehouse UI, navigate to **Environment Details Configurations**, and note the settings of **Enable IP-CIDR for Kubernetes cluster** and **Enable IP-CIDR for the load balancer**.

Overprovision nodes

3. Document the value of Overprovision nodes.

Stored behind the CDW\_CLUSTER\_OVERPROVISIONER entitlement.

Use Custom ECR repository

4. Document the value of Use Custom ECR repository.

Stored behind the CDP\_CUSTOM\_REPO entitlement.

Use Overlay Network

5. Using `kubectl`, get the value of Use Overlay Network.

```
kubectl get daemonsets -n kube-system
```



**Note:** If the daemonSet `aws-node` is not present, the overlay network is enabled.

Attach Managed policy ARN to Node Role

6. Using the AWS CLI, fetch the `nodeInstanceRole`.

```
export nodeInstanceRole=$(aws iam list-roles --query "Roles[0].{RoleName:RoleName}" | grep "env-q4tzxd-dwx-stack-NodeInstanceRole-*" | tr -d '"' | cut -f 2 -d ':' | awk '{ $1=$1; }1')
```

7. List the policies attached to this `nodeInstanceRole`.

```
aws iam list-role-policies --role-name $nodeInstanceRole
```

8. Check for customized policies, which are not included in the following policies:

```
"PolicyNames": [
  "cluster-autoscaler",
  "dynamodb",
  "ebs",
  "efs",
  "kms",
  "limits-monitoring",
  "s3-list-all-buckets",
  "s3-read-only-buckets",
  "s3-read-write-own-buckets"
]
```

AMI ID

9. Using one of the following ways, get the value of the AMI ID only if you need to use a custom AMI:

- Use the Cloudera Data Warehouse UI:

Navigate to **Environment Details Configurations**, and note the setting of AMI ID.

- Use AWS CLI:

```
aws cloudformation describe-stacks --stack-name env-q4tzxd-dwx-stack --output json --query "Stacks[0].{StackName:StackName, AMI:Parameters[?ParameterKey=='EksAmi'].ParameterValue}"
```

Reduced Permissions Mode

10. Using the Cloudera Data Warehouse UI, determine whether or not your current policy has standard activation permission.

If the current policy does not have the standard activation permission, when you [reactivate the environment](#) you see a prompt to use the Reduced Permissions Mode.

In Reduced Permissions Mode, you deploy the cluster manually. A Cloudformation template is generated and the you must deploy the cluster and apply some role-based access control roles to the Kubernetes cluster.

Enable CloudWatch logs

11. Using the Cloudera Data Warehouse UI, navigate to Environment Details Configurations Enable CloudWatch Logs to get the value of Enable CloudWatch logs..

CloudWatch logs provide better visibility into cluster operations in addition to the diagnostic bundles within Cloudera Data Warehouse. Enabling this option will not impact the restore procedure, even if it was not previously configured in the old environment.

Additional External Buckets

12. Using the Cloudera Data Warehouse UI, gather values of the Additional External Buckets parameter. Navigate to Environment Details Configurations Bucket Name .

### Gathering Azure activation parameters

You configure almost all (99%) of Azure cloud resources using environment activation parameters. These parameters are available by querying Azure resource providers in the old environment. You use these parameters, which you manually document, during the activation of the new environment.

### About this task

The [Azure environment activation settings](#) you want to carry over to the new environment include the compute VM size (E16ds\_v4 or E16\_v3), any user-assigned, managed identity, subnets, private Cloudera Data Warehouse and IP CIDRS, overlay networking, and minimum permissions.

### Procedure

1. Obtain a managed identity for Azure activations.

The new, required managed identity parameter provides privileges to deploy the AKS cluster. For more information about required minimal privileges, see ["Setting up minimum permissions"](#).

2. Query the environment to get the Azure environment activation settings you want to carry over to the new environment.

Query the environment to get the activation parameters.

```
az aks show -n <AKS_CLUSTER_NAME> -g <CDW_RESOURCE_GROUP> --query '{Agentpools:agentPoolProfiles[0].{Name:name, Version:orchestratorVersion, State:provisioningState, AZ:availabilityZones, SKU:vmSize, VnetSubnet:vnetSubnetId, PodSubnet:podSubnetId, CDW_Timestamp:tags.timestamp, PowerState: powerState}, Api:apiServerAccessProfile, NetworkType:networkProfile.networkPluginMode, DockerCIDR:networkProfile.dockerBridgeCidr, outboundType:networkProfile.outboundType, privateFQDN:privateFqdn, Identity:identity, FQDN:fqdn, AKSVersion:kubernetesVersion, Location:location, SKU: sku, OMS: addonProfiles.omsagent}' -o jsonc
```

The query output maps to the following activation parameters:

- Compute VM Size: Agentpoolc.SKU
- Subnet: Agentpoolc.VnetSubnet
- Private Cloudera Data Warehouse: api.enablePrivateCluster
- Managed identity: Identity
- Availability Zones: agentpoolss.AZ
- AKS Monitoring: oms
- K8s CIDR: api.authorizedIpRanges

- Overlay networking: NetworkType
- Docker CIDR: dockerCidr
- AKS DNS Zone: api.privateDnsZone
- OutboundType: outboundType

3. Get the internal load balancer settings in one of the following ways.

```
az resource list -g MC_<AKS_CLUSTER_NAME>_<REGION> --query "[?type == 'Microsoft.Network/loadBalancers'].{Name: name, Type: type}" -o jsonc
```

If the output lists an internal load balancer, the environment has been activated with the **Enable internal load balancers** option.

4. Get the PostgreSQL server setting using Azure CLI.

```
az postgres flexible-server show -g <CDW_RESOURCE_GROUP> -n <SQL_SERVER_NAME> --query '{Name:name, FQDN: fullyQualifiedDomainName, Version: version, Network:network}' -o jsonc
```

Note the following activation parameters:

- Private-sql-subnet-name: delegatedSubnetResourceId
- Private-dns-zone-sql: privateDnsZoneArmResourceId

### Gathering observability configurations

Environment configurations are used to monitor and observe an environment.

#### About this task


If you did not make changes to the environment for Observability or the Alert Manager, skip this step.

#### Procedure

Alert Manager setting

1. Using one of the following ways, get the value of the Alert Manager settings:

- Use the Cloudera Data Warehouse UI:


In Environments, search for and find your environment tile, and in Actions, click  and select Edit Alert Settings, add the alert settings.

- Use kubectl:

```
kubectl get configmap -n istio-system alertmanager -o json
```

Observability configurations

2. Using the Cloudera Data Warehouse UI, in Environments, search for and find your environment tile, and click

 and select Edit Observability, and copy the configurations. Observability::json > ObservabilityConfig>

### Backing up Virtual Warehouse parameters

You use the CDP CLI version 0.9.88 or later.

#### Procedure

Use the CDP CLI `dw backup-cluster` command to create the backup data.

```
export CDP_PROFILE=<test / prod / etc>
export CLUSTER_ID=<the-id-of-the-cluster> # the current ID (original ID) of the cluster
```



```
cdp \
--profile ${CDP_PROFILE} \
dw backup-cluster \
--cluster-id ${CLUSTER_ID} 1>dump_${CLUSTER_ID}.json
```

Example content of the dump\_\${CLUSTER\_ID}.json file:

```
{
  "clusterId": "env-ql5cj7",
  "timestamp": "2023-02-16T10:29:16+00:00",
  "data": "UESDBBQ...AAAAAAAAAAAAABkYXRhUESFBgAAAAABAAEAMgAAAKuBAQAAAA==",
  "md5": "5a18129ad01b75f315ae518a37004804"
}
```

In this file, the “clusterId” field denotes the cluster from which the backup was taken. The “data” field contains the configuration backup data itself.

### Backing up Hue

Backing up Hue is an automated process that saves the Hue database content. The process places the content in configured logs or data folders based on availability. If, for any reason, you want to manually back up the database, you can choose to do so.

### Before you begin

- You must temporarily deploy at least one Virtual Warehouse that runs 2023.0.14.0-15 or later to your environment as described in the steps below if you meet both of the following conditions:
    - You have not deployed Runtime version 2023.0.14.0-15 (released May 5, 2023) or later in any Virtual Warehouse in your cluster.
    - You have deployed only Runtime version 2023.0.13.0-20 (released Feb 7, 2023) or earlier in any Virtual Warehouse in your cluster.
- Create a Virtual Warehouse that runs 2023.0.14.0-15 or later.
  - Delete the Virtual Warehouse you just created.

The steps above resolve a Hue schema incompatibility issue before backing up and restoring Hue.

### Manual backup

If anything goes wrong with the automatic backup of Hue, or if you just prefer a manual process, you can back up Hue manually. You can choose to manually save and restore the Hue data to keep the Hue saved queries and query history for your Virtual Warehouses on the new cluster.

### About this task

One Hue database is shared between all Virtual Warehouses, so you execute the following steps only once. To back up Hue, follow steps below to create a Postgres dump.

### Procedure

- Go to the Hue container.

```
$ export VW=<virtual_warehouse_id>
$ kubectl -n $VW exec -i -t huebackend-0 --container hue -- /bin/bash
```

- Check the Hue database configuration.

```
$ vi /etc/hue/conf/zhuei.ini
```

Example of content:

```
[[database]]
engine=postgres
host="postgres-service"
port=5432
user="hive"
password_script=/etc/hue/conf/altscript.sh hue_database_password
name="warehouse-1702498301-jjtw_huedb"
```

### 3. Get database name and password

```
$ IFS="=" read nameKey HUEDB <<< $(cat /etc/hue/conf/zhue.ini | grep huedb
| sed 's/"//g')
$ /etc/hue/conf/altscript.sh hue_database_password; echo
```

### 4. Dump the database backup file and input password when prompted.

```
$ pg_dump -h postgres-service -U hive --schema-only -W $HUEDB > /tmp/hue
_database_backup_schema-only.psql
$ pg_dump -h postgres-service -U hive -W -F c $HUEDB > /tmp/hue_database_b
ackup.psql
```

### 5. Copy the database backup file to a local backup path.

```
$ kubectl cp $VW/huebackend-0:/tmp/hue_database_backup_schema-only.psql -c
hue <local_backup_path>/hue_database_backup_schema-only.psql
$ kubectl cp $VW/huebackend-0:/tmp/hue_database_backup.psql -c hue <loca
l_backup_path>/hue_database_backup.psql
```

## Backing up Data Visualization applications

You can use kubectl or k9s to back up Data Visualization (DataViz) applications in an AWS environment.

### About this task

To keep the charts and dashboards that you created, you must save and restore Data Visualization data.

If you did not make changes to the environment for Data Visualization, skip these steps; otherwise, perform these steps on each of your Data Visualization applications because each Data Visualization uses a separate database.

### Before you begin

- Data Visualization must use the DataLake Postgres instance for storing its metadata.

### Procedure

#### 1. Find the necessary information, such as database name, host, port, user, and password.

```
$ kubectl get secrets/pg-db-secret -o=jsonpath={.data.'\pgpass'} -n viz
-1680129861-kbtr | base64 -D
```

```
postgres-service:5432:metastore:hive:ZufGC6Dmh03N1iW042uTosZtr4XvCtJIYPQ==
```

#### 2. Use kubectl or k9s to access the Hue container in the targeted Cloudera Data Warehouse environment (need KUBECONFIG setup), and find the namespace for Hue and for DataViz.

```
$ kubectl get pods --all-namespaces --field-selector metadata.name=hueba
ckend-0
```

```
$ kubectl get pods --all-namespaces --field-selector metadata.name=viz-  
webapp-0
```

If you are running multiple DataViz instances, make a note of the DataViz namespaces and their user-provided friendly names from the Cloudera Data Warehouse UI. On the new cluster, the namespace names will change, so it's important to know where to load the corresponding DataViz deployment.

3. Select one of the Hue namespaces and shell into the container.

```
$ kubectl exec -it huebackend-0 -n <virtual warehouse ID> -c hue -- /bin/  
bash
```

4. Get the dump using the code below by providing a DataViz namespace. All DataViz databases can be backed up from this container. If you have multiple namespaces, make a note of the friendly DataViz name pairs.

```
mkdir -p /tmp/viz_backup && pg_dump -U hive -h postgres-service -W -F t  
<DataViz namespace>_vizdb > /tmp/viz_backup/viz_pg_dump.tar
```

If you have multiple DataViz instances running, backup all databases in this step. It is important to use a naming convention that will allow you to identify which database back-up contains the contents of the corresponding DataViz database. This is needed, as the namespace names will be different on the new cluster.

5. Copy the dump file to your local machine.  
For example:

```
kubectl cp <virtual warehouse ID>/huebackend-0:/tmp/viz_backup/viz_pg_du  
mp.tar ~/Downloads/logs/viz_pg_dump.tar -c hue
```

## Decommissioning the existing environment

You follow procedures to first delete the Virtual Warehouses in the Cloudera Data Warehouse Environment and the Data Visualization resources (visuals). Next, you deactivate the environment.

The topic "[Delete Data Visualization visuals](#)" describes the resources that are deleted when you delete a Virtual Warehouse as described in the procedure below.

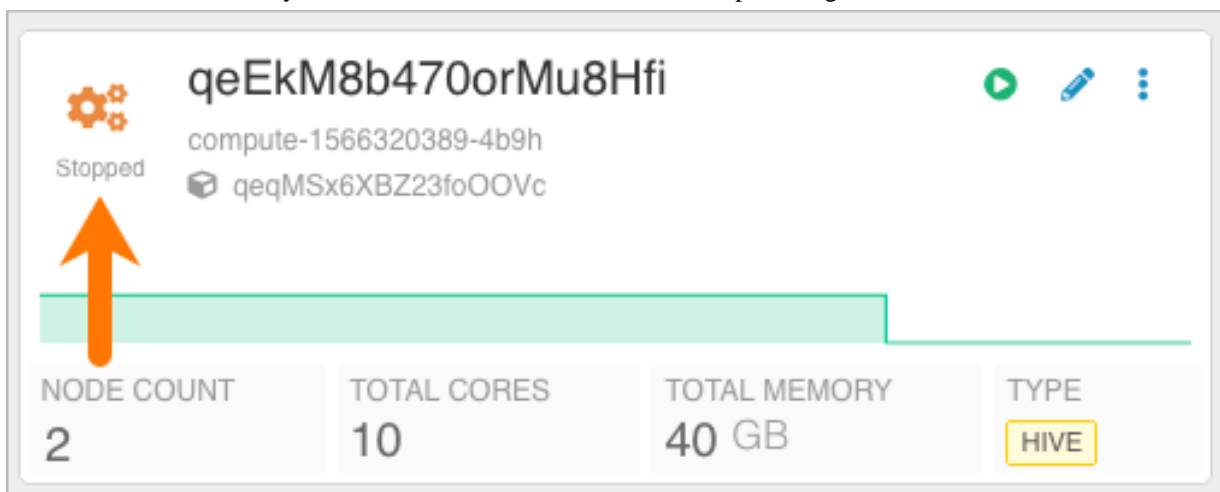
### Deleting the Virtual Warehouses

You must delete the Virtual Warehouses in the Cloudera Data Warehouse Environment and the Data Visualization resources (visuals).

#### Procedure

1. Log in to the Cloudera web interface, navigate to **Data Warehouse Overview**, note the name of the Virtual Warehouse you want to modify, and note which Database Catalog it is configured to access.

2. In the Virtual Warehouse you want to delete, click SUSPEND to stop running the Virtual Warehouse.



3. Click Delete corresponding to the Virtual Warehouse you want to delete.  
Data Visualization visuals are deleted as described in ["Delete Data Visualization visuals"](#) when you delete a Virtual Warehouse.

### Deactivating the environment

Assuming you have already deleted your Virtual Warehouses, you need to delete your non-default (custom) Database Catalog and Virtual Warehouses, and then deactivate the environment.

#### About this task

You cannot delete default Database Catalogs created during environment activation. Default catalogs are deleted when the environment is deactivated.

#### Procedure

1. Log in to the Cloudera Data Warehouse service as DWAdmin.
2. Go to the Database Catalogs tab, locate your Database Catalog, and click Delete .
3. Go to the **Overview** page and click on the Environments tab.
4. Locate the environment that you want to deactivate and click Deactivate.

### Manually restoring the environment

To manually reactivate the environment, you modify configurations, recreate Virtual Warehouses, and restore Hue and Data Visualization. You can automatically reactivate the environment using a number of procedures.

You must use the same Cloudera Data Warehouse version to restore files that you used to back up those files.

Manual restoration consists of the following operations in the order shown below:

#### Manually reactivating the environment

You learn how to reactivate the AWS or Azure environment.

#### About this task

Follow this procedure to [reactivate the AWS environment](#) or [reactivate the Azure environment](#), and then ensure the reactivated environment is configured the same as the deactivated one. You must add the activated parameters that were backed-up and documented in the previous steps to the new reactivated environment.

## Using the Cloudera CLI

You parameterize the CLI `create-cluster` command to activate the cluster, as described in the [CLI documentation](#).

1. Activate the cluster by passing the options you retrieved backing up AWS or activating Azure.

To see all options run the following command.

```
cdp dw create-cluster -help
```

Examples for shorthand and JSON syntax are available.

For example, an Azure CLI activation option looks something like this:

```
cdp dw create-cluster --environment-crn <crn:cdp:environments:us-west-1:
abc:environment:123> \
--use-overlay-network --no-use-private-load-balancer \
--azure-options \
userAssignedManagedIdentity="<full managed identity identifier>",subnetI
d="<full subnet identifier>",enableSpotInstances=false,logAnalyticsWorks
paceId="<full log analytics workspace identifier>" \
--profile <customer profile>
```

An AWS CLI activation option looks something like this:

```
cdp dw create-cluster --environment-crn <crn:cdp:environments:us-west-1:
abc:environment:123> \
--use-overlay-network --use-private-load-balancer \
--aws-options \
lbSubnetIds=<list of subnet identifiers>,workerSubnetIds=<list of subnet
identifiers>,enableSpotInstances=false --profile <customer profile>
```

2. (Optional) If you need to preserve the old environment URL, specify the custom subdomain in the `dw create-cluster` command.

```
--custom-subdomain (string)
```

For example:

```
--custom-subdomain env-qwertyu.dw
```

For more information about cluster URLs after reactivation, see [“Cluster URLs after reactivation”](#). For more information about the CLI, see [Cloudera CLI documentation](#).

## Using the Cloudera Data Warehouse UI

### Procedure

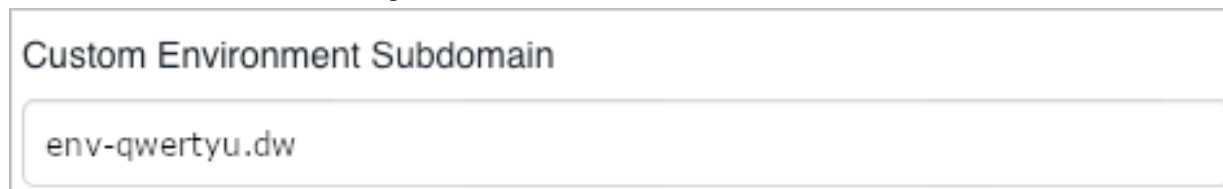
1. In the Cloudera Data Warehouse service, in Environments, search for and locate the environment that you want to activate.
2. Click Activate to activate the environment.  
The default Database Catalog is created. When the Cloudera Data Warehouse cluster is restored, the IDs of the environment and Database Catalog change.
3. In the Activation Settings, configure the environment using the information you gathered when you backed up activation parameters.

4. (Optional) If you need to preserve the old environment URL, specify the custom subdomain.

In **Custom Environment Subdomain**, if the environment is env-qwertyu.dw, for example, specify the custom subdomain in the following format:

```
<old environment identifier>.dw
```

Cloudera Data Warehouse UI example:

A screenshot of a web form titled "Custom Environment Subdomain". Below the title is a text input field containing the text "env-qwertyu.dw". The form has a light gray border and a subtle shadow.

For more information about cluster URLs after reactivation, see [“Cluster URLs after reactivation”](#).

5. Apply changes.

### Modifying configurations after activation

From the Cloudera Data Warehouse UI, you configure alert and observability settings you had in the old environment.

#### Procedure

1. In your environment tile, click Edit, and in **Alert Settings**, and add the alert settings.
2. In your environment tile, click Edit, and in **Observability**, and add the observability settings.


### Disabling end user access

If your business cannot tolerate downtime, you can prevent end user access to your clusters by disabling end user access. Disabling end user access is recommended only when bringing down your clusters is not feasible.

### About this task

This procedure is recommended for AWS or Azure clusters that you cannot bring down for some reason.

#### Procedure

1. In the Cloudera Data Warehouse service, click Overview, search for and locate an activated environment you want to disable.
2. Click the environment options  and select Edit.
3. Click **Configurations** and make a note of the values for setting **Enable-IP\_CIDR** load balancer.
4. Obtain your IP address.  
For example, run `ifconfig` on Windows or `ipconfig` on Linux.

- Set **Enable IP-CIDR** for the load balancer to your IP address.  
For example, replace x.x.x.x/32 with your IP address 201.123.45.100/32.

The screenshot shows the 'CONFIGURATIONS' tab of the Cloudera Data Warehouse interface. It includes a 'Description' field with a placeholder 'Please enter the description'. Below this is the 'Enable IP-CIDR for Kubernetes cluster' section with a text input field containing '0.0.0.0/0'. The 'Enable IP-CIDR for the load balancer' section is highlighted with a blue border and contains a text input field with 'x.x.x.x/32'. At the bottom, there is a checkbox for 'Enable CloudWatch logs' with an information icon.

- Apply changes.  
No user except you can access the Virtual Warehouses. Wait until the cluster updates itself and goes back to Running state to continue the process.

### What to do next

You must [enable end user access](#) later.

### Recreating the Virtual Warehouses

You recreate the Virtual Warehouses in a few steps.

### About this task

To recreate the Virtual Warehouses, you use the `dw restore-cluster` command. This command also restores Data Visualization apps, but additional steps are required as described in section [“Restoring Data Visualization”](#).

### Procedure

- Create a CLI skeleton file to serve the base file for the restore command.  
For example, replace <your new cluster id> placeholder with the ID of the newly activated cluster (for example `env-npk886` shown step 4 of [Reactivating the environment](#)).

```
export NEW_CLUSTER_ID="<your new cluster id>"
cdp \
  --profile ${CDP_PROFILE} \
  dw restore-cluster \
```

```
--generate-cli-skeleton \ file://restore_${NEW_CLUSTER_ID}_cli_input.json
```

2. Open `restore_<new-cluster-id>_cli_input.json` for editing, and fill in the *CLUSTERID* and the *DATA* fields. To accomplish this, copy contents of the `dump_${CLUSTER_ID}.json` file from the [backup step](#) to the data field in the `restore_<new-cluster-id>_cli_input.json` file.

For example:

```
{
  "clusterId": "env-npk886",
  "data": "UESDBBQ...AAAAAAAAAABkYXRhUESFBgAAAAABAAEAMgAAAKuBAQAAAA==" ,
}
```

3. Use the `dw restore-cluster` command with the CLI input JSON file created in the previous step.

```
cdp \
--profile ${CDP_PROFILE} \
dw restore-cluster \
--cli-input-json file://restore_${NEW_CLUSTER_ID}_cli_input.json
```

Example output:

```
{
  "clusterId": "env-npk886",
  "operationId": "e279bc25-6eb2-45d5-b2a5-ebdaf8d9c809",
  "dbcRestorePlans": [],
  "hiveRestorePlans": [
    {
      "ref": "org-master-prd-hive",
      "action": "Create",
      "message": "the org-master-prd-hive Hive Virtual Warehouse
will be crated and attached to the warehouse-1676473680-986m DB Catalog"
    }
  ],
  "impalaRestorePlans": [
    {
      "ref": "impala-master-prd-impala",
      "action": "Create",
      "message": "the impala-master-prd-impala Impala Virtual Wareh
ouse will be crated and attached to the warehouse-1676473680-986m DB Cat
alog"
    }
  ],
  "vizRestorePlans": [
    {
      "ref": "viz-analyst",
      "action": "Create",
      "message": "the viz-analyst Data Visualization will be creat
ed"
    },
    {
      "ref": "viz-scientist",
      "id": "viz-1678182673-jzxs",
      "action": "Skip",
      "message": "the Data Visualization viz-scientist exist with id
viz-1678182673-jzxs, no change will be applied"
    }
  ]
}
```



After several minutes the Virtual Warehouses will be created in the given cluster and attached to the Database Catalog. The Virtual Warehouse and Data Visualization ids have changed.

4. Monitor the environment restoration as described in [Monitoring environment restoration](#).

### What to do next

You must use the new Virtual Warehouse and Data Visualization ids to restore the HUE or DataViz databases as described in the next section.

### Restoring Hue

The backup procedure automatically saved the Hue database content and placed the content into the configured logs or data folders based on availability. Using the saved content, the restore process loads the data for the new Hue deployments.

### About this task

In the manual backup of Hue, you followed steps to dump the entire Hue database. In the following procedure, you move the Hue backup file from the dump to the new Cloudera Data Warehouse environment.

### Before you begin

- Ensure that at least one Hive Virtual Warehouse or Impala Virtual Warehouse exists. Create a Virtual Warehouse if necessary.
- Do not open the Hue web interface prior to completing the steps below.
- During the manual or automatic Hue database restore operation it is critical to block any traffic to the running Hue services. If you cannot bring down the cluster, use the recommended workaround to [disable end user access](#) to the cluster endpoints. Failing to do so results in errors in addition to existing key constraints and other issues.

### Procedure

1. Copy the database backup files to the container.

```
$ export VW=<virtual_warehouse_id>
$ kubectl cp <local_backup_path>/hue_database_backup_schema-only.psql $VW/huebackend-0:/tmp/hue_database_backup_schema-only.psql -c hue
$ kubectl cp <local_backup_path>/hue_database_backup.psql $VW/huebackend-0:/tmp/hue_database_backup.psql -c hue
```

2. Go to Hue container.

```
$ kubectl -n $VW exec -i -t huebackend-0 --container hue -- /bin/bash
```

3. Check the Hue database configuration.

```
$ vi /etc/hue/conf/zhuei.ini
```

Example of content:

```
[[database]]
engine=postgres
host="postgres-service"
port=5432
user="hive"
password_script=/etc/hue/conf/altscript.sh hue_database_password
name="warehouse-1702498325-gqmk_huedb"
```

4. Get the Hue database name and password.

```
$ IFS="=" read nameKey HUEDB <<< $(cat /etc/hue/conf/zhue.ini | grep hue db
| sed 's/"//g')
$ /etc/hue/conf/altscript.sh hue_database_password; echo
```

5. Resent the Hue database and recreate tables.

```
$ ./build/env/bin/hue reset_db -c --router=default
```

6. Restore the Hue database from the backup file.

```
$ psql -d $HUEDB -h postgres-service -U hive < /tmp/hue_database_backup_
schema-only.psql
$ pg_restore -d $HUEDB -h postgres-service /tmp/hue_database_backup.psql -
c -U hive
$ ./build/env/bin/hue migrate
```

## Restoring Data Visualization

You can restore the Data Visualization instance that you backed up.

### Before you begin

Do not open the Data Visualization web interface prior to applying the steps below.

### Procedure

1. Find the necessary information like database name, host, port, user, and password. On the new cluster, this information will be different from the old cluster.

```
$ kubectl get secrets/pg-db-secret -o=jsonpath={.data.'\'.pgpass'} -n <viz-
id> | base64 -D

postgres-service:<port>:<database name>:<user>:<password>
```

For example:

```
$ kubectl get secrets/pg-db-secret -o=jsonpath={.data.'\'.pgpass'} -n viz-
-1680129861-kbtr | base64 -D

postgres-service:5432:metastore:hive:ZufGC6Dmh03NliW042uTosZtr4XvCtJIYPQ==
```

Using these properties you will be able to connect to the database and load the backup.

2. Use kubectl or k9s to access Hue container in the targeted Cloudera Data Warehouse environment (need KUBECONFIG setup), and find the namespace for Hue and for Data Visualization.

```
$ kubectl get pods --all-namespaces --field-selector metadata.name=hueba
ckend-0
$ kubectl get pods --all-namespaces --field-selector metadata.name=viz-
webapp-0
```

If you have multiple Data Visualization instances running, match the new Data Visualization namespace names to the user-friendly names on the Cloudera Data Warehouse UI.

3. Select one of the Hue namespaces and copy the dump file to your container.

```
$ kubectl cp ~/Downloads/logs/viz_pg_dump.tar <Hue container>/huebackend-0:/tmp/viz_backup/viz_pg_dump.tar -c hue
```

For example:

```
$ kubectl cp ~/Downloads/logs/viz_pg_dump.tar impala-1679934278-6pgc/huebackend-0:/tmp/viz_backup/viz_pg_dump.tar -c hue
```

4. Shell into the container.

```
$ kubectl exec -it huebackend-0 -n <Hue container> -c hue -- /bin/bash
```

5. Load the dump back to the database, taking care if you have multiple DataViz instances to load the contents back to the right database.

```
pg_restore -d <DataViz database ID> -h postgres-service /tmp/viz_backup/viz_pg_dump.tar -c -U hive
```

For example:

```
pg_restore -d viz-1680137534-87s4_vizdb -h postgres-service /tmp/viz_backup/viz_pg_dump.tar -c -U hive
```

The `pg_restore` command might output the following errors as it runs:

```
....
pg_restore: [archiver (db)] Error from TOC entry 258; 1259 302230 TABLE
apps_apikey hive
pg_restore: [archiver (db)] could not execute query: ERROR:  table "apps_a
pikey" does not exist
    Command was: DROP TABLE public.apps_apikey;

WARNING: errors ignored on restore: 10
```

It is safe to continue restoring Data Visualization; just ignore the errors.


### Enabling end user access

If you disabled end user access before recreating your Virtual Warehouse, you must enable access afterward.

### About this task

Perform this task only if you disabled end user access.

### Procedure

1. In the Cloudera Data Warehouse service, click Overview and in Environments, search for and locate the environment you disabled.
2. Click the environment options  and select Edit.
3. Click **Configurations** and set the value of **Enable-IP\_CIDR** load balancer to the setting you noted when disabling end user access.
4. Apply changes.

## Monitoring environment restoration

Restoring the Cloudera Data Warehouse environment is an unvaried process; no configuration update or settings change are applied to existing Virtual Warehouses or Data Visualization applications.

After restoration, a Virtual Warehouse has exactly the same settings as the original Virtual Warehouse according to the following principles.

- Configurations are not copied as is; rather a new configuration is created. All the changes made to the Virtual Warehouse configuration throughout its lifecycle are applied on top of the new configuration.
- Values that were undefined or not present in earlier versions are set to the default.
- Configurations are mapped 1-to-1 during restoration.

Track the progress of the cluster restoration using the operationID from the cluster-restore response. Due to the unvaried nature of the restore process, if any Virtual Warehouse is missing because you deleted it accidentally, or it failed to come up, you can choose to try again.

### Steps

1. Check that there are no errors after running the cluster-restore command.

Example: A cluster-restore command response free of errors looks like this:

```
{
  "clusterId": "env-npk886",
  "operationId": "acbe40f4-560b-485c-833c-451a64bb76c4",
  # truncated output
}
```

2. Use the Cloudera CLI dw list-events commands in conjunction of the operation-id (obtained in the first step) to see the restoration progress.

```
cdp \
--profile ${CDP_PROFILE} \
dw list-events \
--operation-id acbe40f4-560b-485c-833c-451a64bb76c4
```

The command returns the most recent events. You can use --asc switch to flip the ordering and see the first event. You can limit the output with the --limit switch.

You might experience a slight delay before the event appears in the audit app.

The output looks something like this:

```
{
  "events": [
    {
      "operationId": "acbe40f4-560b-485c-833c-451a64bb76c4",
      "event": "RestoreCluster",
      "message": "{\"type\":\"info\",\"message\":\"restore cluster operation for env-m6mcf4 has finished\",\"error\":null}\",",
      "timestamp": "2023-08-28T12:12:53+00:00"
    },
    {
      "operationId": "acbe40f4-560b-485c-833c-451a64bb76c4",
      "serviceId": "compute-1693224718-abcd",
      "event": "Completed",
      "message": "Started hive Virtual Warehouse",
      "timestamp": "2023-08-28T12:12:50+00:00"
    }
  ]
}
```

```
}
```