

CCP Troubleshooting Upgrade 2.0.1

Upgrade Troubleshooting

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Troubleshooting

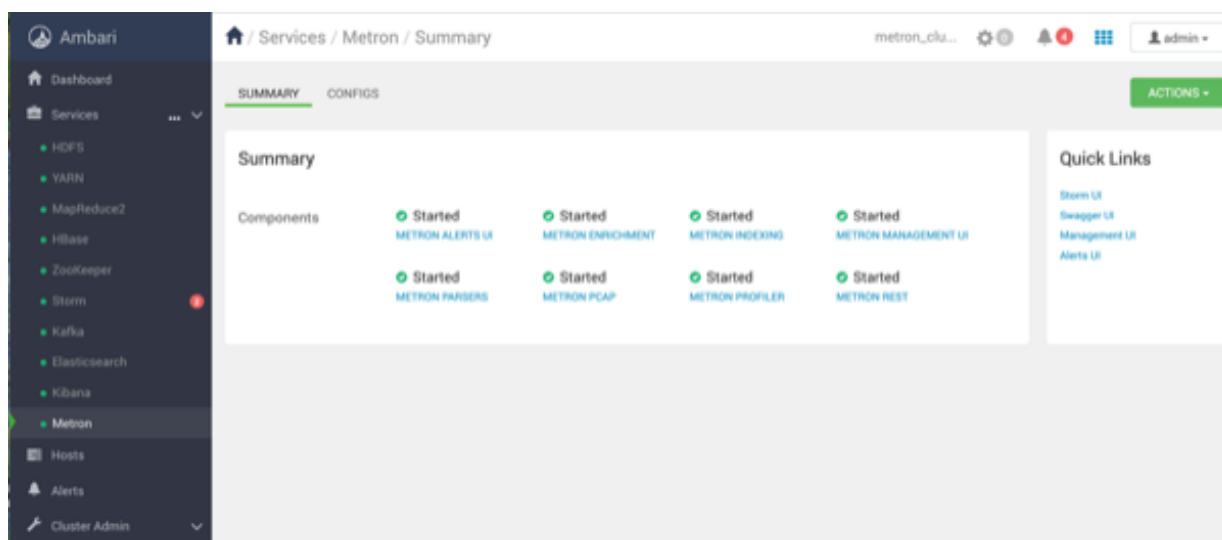
If you run into issues with your upgrade use the following troubleshooting tips to identify and resolve those issues.

Checking the Status of the Parsers

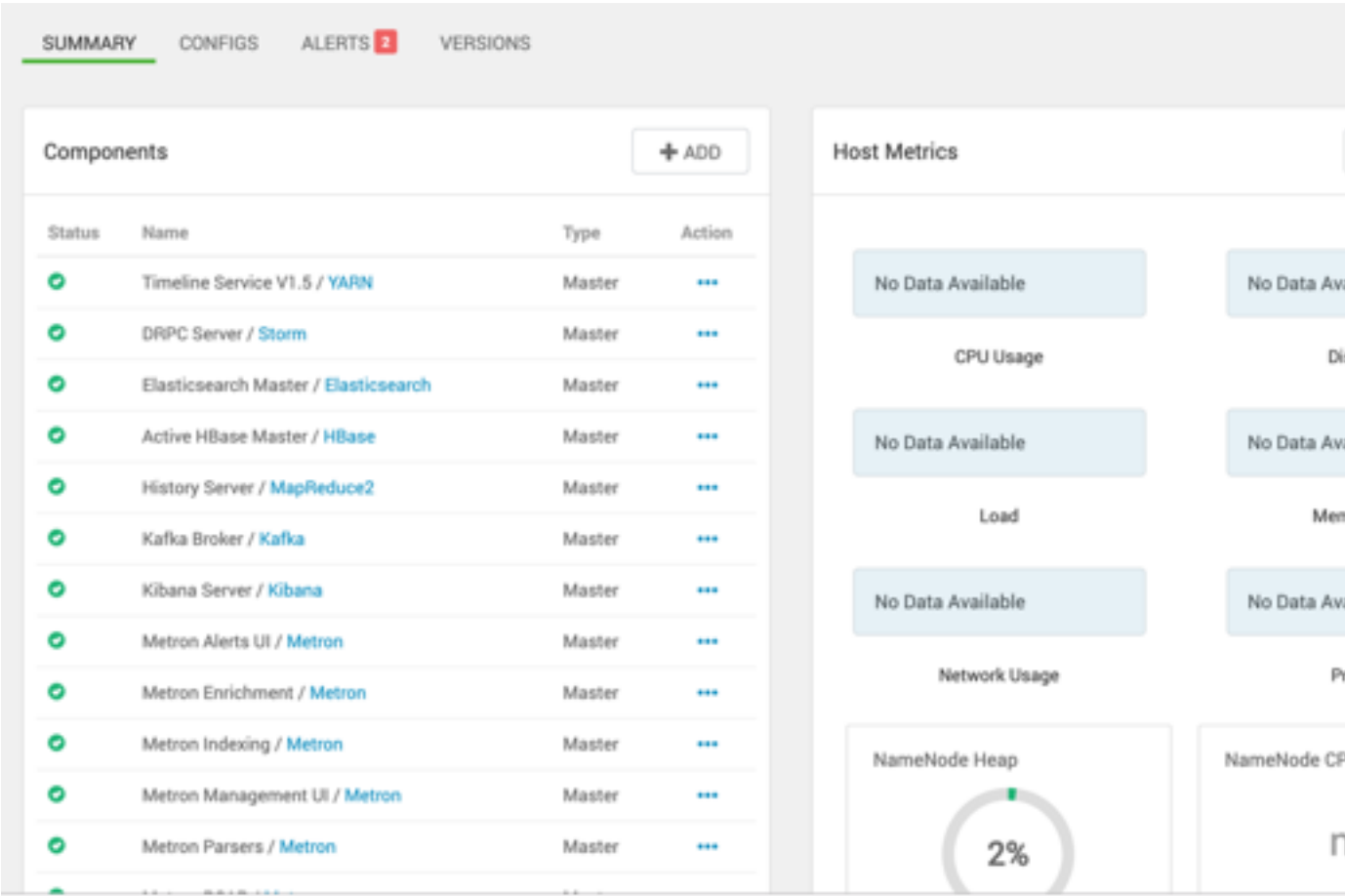
If your parsers do not restart, you can use Ambari to check the status of the parsers and restart them.

Procedure

1. From Ambari, click Metron in the Services panel and make sure you've selected the **SUMMARY** tab.



2. Click **METRON PARSERS** in the list of **Components**.
Ambari displays a list of **Components**.



- 3. Click the parser node you want to start, then, in the Action column, choose **Restart**. Click **OK** in the **Confirmation** dialog box.
- 4. Ambari displays a Background Operations dialog box that indicates the status of the restart.